CALL TO ORDER:
The Manitowoc County Human Services Department Board met at 4:45 p.m. on Thursday, October 24, 2019 in open session at the Manitowoc County Human Services Department, 801 Jay Street, Manitowoc, WI.

Board members present: Baumann, Burke, Cavanaugh, Geimer, Henrickson, Nasep, Williams.
Board Members Excused: Ruggirello.
Board Members Absent: Agnew.
County Board Members Present: None.
County Staff Present: Fure, Randolph, Dodge, Ziegelbauer.

PUBLIC COMMENT:
No public comment.

APPROVAL OF MINUTES:
A MOTION WAS MADE BY CAVANAUGH, SECONDED BY BURKE TO APPROVE THE MINUTES FROM THE PREVIOUS REGULAR MEETING. MOTION CARRIED.

COMMUNITY SUPPORT PROGRAM FOR CHRONICALLY MENTALLY ILL PEOPLE:
Lori Fure, Deputy Director of Clinical Services described the Community Support Program. It began as a result of the move away from institutionalizing people in the 1970’s. Our agency’s program became certified in 1996. The goal is to keep people out of hospitals and institutions. A broad range of services are provided including intensive case management, psychiatric nursing, medication management, psychoeducation and services for people who also have AODA challenges. At least one half of the services must be provided in the community.

To be eligible, a person has to be enrolled in the Medical Assistance program, have severe and persistent mental illness, have a pattern of hospitalization or living in a severely dysfunctional way if CSP services are not provided, and significant impairment in one or more areas including vocations, educational, self-care, independent living, social, interpersonal or community functioning.

The services end if the person passes away, moves out of the county, if there is a medical condition that supercedes psychiatric needs, or the person develops skills where they can function in a less intense program.
There are 90 people being served at any given time. Some are officially in CSP and others are receiving the service but not officially opened. An average of 5 to 6 clients are opened and closed per year. There are state mandated case load limits. In depth assessments are performed and then detailed treatment plans are developed.

Fred Givens, CSP Clinical Social Worker, provided examples of client services and activities. He helps provide basic living skills training and helps the client live a full life while managing their illness. There is a women’s group and a men’s group that address specific issues. Some people don’t have family members to they look forward to meetings, group sessions and outings.

Fred tries to get clients to be active in the community. He establishes rapport first so that the person will trust him and follow through on his recommendations. The majority of the people in the program are middle-aged. Younger people have benefitted from better medications so they don’t need the services of this program.

Board members asked questions regarding the program.

**FINANCIAL AND STATISTICAL REPORTS THROUGH SEPTEMBER, 2019:**

There are 3 children placed in Residential Care Centers. These are facilities that we try not to use but sometimes there are no alternatives. One child is ending a 90 day program and has made good progress. The plan is for reunification with the family.

One child was court-ordered to Rawhide. One child was placed this week in an out of state facility after all other options in the state were not appropriate. Wisconsin does not have a facility to serve the special needs population.

The number of crisis calls for adults have increased from last year and a large portion are related to suicide in varying stages beginning with obtaining information and resources to more urgent issues. There aren’t a lot of referrals from these calls to inpatient services.

The number of crisis calls for children has decreased since we have been using the Emergency Dispatch center for the initial calls.

The projected financial surplus is continuing due to lower usage at Winnebago and Mendota mental health facilities, as well as higher than budgeted revenues in the WIMCR Medicaid reconciliation program.

**QUESTIONS AND INPUT FROM BOARD MEMBERS ON THE STATUS OF THE HUMAN SERVICES DEPARTMENT:**

A board member provided information on an article published in the Herald-Times-Reporter recently regarding the Drug Court at the two year point. The article featured a few of the participants.
A board member stated that it was good to see 6 reunifications of children with their families in September. He stated that there was a visit center developed in California that helped families keep in touch and visit with the child who is in care. In our agency, the Parent Support Workers provide the visitation services to families.

Bob Ziegelbauer distributed the Secure Detention Report and the Unemployment Report, as well as the consolidated 2020 budget for Human Services.

**DIRECTOR’S REPORT OF AGENCY OPERATIONS:**

The WCHSA seminar for HSD Board members was held on October 16th. Some of the handouts from this meeting were shared with our county’s HSD board members. The information included a summary of revenue sources, the various programs in health and human services, and the finances related to them.

A greeting card was circulated for a girl who had been in the foster care system, experienced many challenges in life, and has since been adopted. Her Mom thought it would help with her recovery from an upcoming surgery if she would receive inspirational messages that could be read to her after the surgery. Cards throughout the agency will be sent to this girl by the foster care team.

**DATE OF NEXT MEETING:**

The next regular meeting of the Human Services Department Board will be held on Thursday, December 12, 2019 at 4:45 p.m.

**ADJOURNMENT:**

A MOTION WAS MADE BY BURKE, SECONDED BY GEIMER TO ADJOURN THE MEETING OF THE HUMAN SERVICES DEPARTMENT BOARD AT 5:40 P.M. MOTION CARRIED.

Respectfully submitted,

Laurie Burke, Secretary
Human Services Board
LB/pd