

The Aging & Disability Resource Center of the Lakeshore

Cathy Ley, Director



The Mission of the Aging & Disability Resource Center of the Lakeshore is to be a single source of information, assistance, and access to community resources for the aging population, people with disabilities, their families, and caregivers in the Kewaunee and Manitowoc County communities.

*To locate an Aging & Disability Resource Center in another county, call the Elder Care Locator:
1-800-677-1116*

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Aging & Disability Resource Center of the Lakeshore



Aging & Disability Resource Centers (ADRC) shall serve all of the following groups of individuals, regardless of their financial means:

- Elderly adults (age 60 and older)
- Adults with developmental disabilities
- Adults with physical disabilities
- Adults with mental illness and/or substance abuse issues
- Caregivers
- Individuals who inquire about resources or request assistance on behalf of consumers in any/all of the above categories

Please check this resource guide for answers to your questions; call to schedule an appointment, or walk in Monday through Friday from 8:00 a.m. to 4:30 p.m. to speak directly with staff. Translators are available upon request for scheduled appointments.

CONTACT US:

Phone Numbers:

920-683-4180 or
1-877-416-7083

Locations:

4319 Expo Drive, Manitowoc
810 Lincoln Street, Kewaunee

TTY: 920-683-5168

Mailing Address:

4319 Expo Drive – PO Box 935
Manitowoc, WI 54220
or
810 Lincoln Street
Kewaunee, WI 54216

Email:

adrc@co.manitowoc.wi.us

Website:

www.ADRCoftheLakeshore.com

Core Services

✓ **Information and Assistance (I & A)**

I & A staff are available to confidentially discuss and provide information regarding a variety of topics:

- **Options Counseling**

The ADRC shall provide assistance as well as information about care needs and available resource/support options. The consultation is available at no charge and will review both publically and privately funded options.

- **Transitional Services**

The ADRC shall invite referrals and coordinate with existing support systems to assist young adults with disabilities to transition into the long-term care system. The ADRC shall share information about services available to children with long-term care needs to school districts and other support systems.

- **Prevention and Early Intervention Services**

The ADRC shall collaborate with other community resources to promote efforts to keep individuals healthy and independent. This includes providing information, support, and assistance to family and other informal caregivers to delay or prevent the need for institutionalization and/or comprehensive long-term care services.

- **Abuse/Neglect Reporting**

The I & A staff are available to address concerns related to abuse and self-neglect of elders and vulnerable adults. Concerns and referrals may be made by contacting the ADRC. Calls are kept confidential, however referrals to Adult Protective

Services may be necessary to ensure safety and well-being of a vulnerable adult. APS staff may investigate and provide follow up contacts.

- **Access to Publically Funded Long-Term Care Programs and Services**

The ADRC shall assure that all consumers are informed about eligibility for Long-Term Care Funding. The ADRC shall administer a Long Term Care Functional screen to determine functional eligibility for Long Term Care programs, such as IRIS and Family Care, and will provide information regarding financial eligibility guidelines.

I & A staff are also available to make referrals to other resources and programs offered by the ADRC of the Lakeshore, including:

- ✓ **Family Caregiving Program Specialist**

The Family Caregiving Program Specialist shall provide confidential assistance, information, support, education, and advocacy to family caregivers who are caring for someone over the age of 60. Through assessment, information about options related to benefits, services/resources, and financial assistance programs can be explored with the caregiver.

- ✓ **Dementia Care Specialist**

The Dementia Care Specialist (DCS) shall provide education and awareness about Alzheimer's disease and other dementias. This shall include: providing options to caregivers and individuals affected by memory loss regarding community resources and services, assisting with future planning, and implementing the Language Enriched Exercise Plus Socialization (LEEPS) and Memory Care Connections (MCC) Programs. LEEPS provides physical and cognitive activities, as well as social outing opportunities to those affected by early-stage memory loss. MCC provides caregiver education, support, and assistance with future planning for those caring

for a loved one in middle and later stages of Alzheimer's disease or related dementia, to delay or prevent institutionalization or publically funded long term care services.

✓ **Mobility Program**

The Mobility Manager shall serve as a transportation resource to seniors and adults with disabilities, and shall implement a coordinated, community-wide transportation service network that responds to the demands of individuals within the community. By utilizing a variety of transportation providers in partnership with one another, consumers' individual transportation needs may be met in an efficient and cost-effective manner.

✓ **Nutrition Programs**

Through the oversight of a Registered Dietitian, the Nutrition Programs shall provide access to wholesome meals to older individuals, either at local community dining sites, or directly to homebound individuals. The Nutrition Programs provide health education and aims to reduce hunger and food insecurity while assisting older individuals to live independently. Programs can provide opportunities for social interaction to help reduce isolation of older individuals. The Nutrition Program's Registered Dietitian/Nutrition Coordinator may provide one-on-one nutrition counseling when necessary.

✓ **Elderly Benefit Specialist**

The Elderly Benefit Specialists (EBS) shall provide assistance to seniors age 60 and over who are looking to access public and private benefits or programs. EBS' are able to provide information related to: Medicare Part D, Medicare Savings Plans, Senior Care, Homestead Tax Credit, Medicare, Medical Assistance, and Social Security. In addition, the Elderly Benefit Specialist can provide information and assistance with

appeals of Social Security and Medical Assistance program denials. You will need an appointment to see an EBS.

✓ **Disability Benefit Specialist**

The Disability Benefit Specialist (DBS) shall provide assistance to individuals age 18-59 who are looking to access public and private benefits or programs. DBS' are able to provide information related to: Social Security Disability Insurance (SSDI), Supplemental Security Income (SSI), FoodShare, Medicare, Medicaid/Medical Assistance, insurance questions, work incentive programs, and housing & utility related issues to name a few topics. You will need an appointment to see a DBS.



1-877-416-7083

www.ADRCooftheLakeshore.com

Kewaunee County Government Offices

- County Administrator 920-388-7164
- Child Support 920-388-7172
- Circuit Court 920-388-7142
- Clerk of Circuit Court 920-388-7144
- County Clerk 920-388-7133
- County Treasurer 920-388-7131
- District Attorney 920-388-7194
- Emergency Management 920-845-9700
- Highway Department 920-388-3707
- Human Services:
 - AODA 920-388-7030
 - Children & Families 920-388-3777
 - Income Maintenance 920-388-3777
 - Family & Community Services 920-388-7030
 - Behavioral Health Unit 920-388-7030
- Land & Water 920-845-1360
- Promotion and Recreation 920-388-0444
- Public Health 920-388-7160
- Register of Deeds 920-388-7126
- Register in Probate 920-388-7143
- Solid Waste-Landfill 920-388-2223
- University Extension 920-388-7161
- Veterans Service 920-388-7198
- Zoning Department 920-388-7192

• Abuse Prevention

If you suspect that you or someone you know is the victim of emotional, physical, sexual abuse, neglect, and/or financial exploitation, please call the ADRC office at 1-877-416-7083 for confidential reporting and resource information. Additional assistance, including advocacy, shelter, and support group information may be obtained by contacting:

Manitowoc County Human Services Department Adult Protective Services Unit (APS)

General Phone: 920-683-4230

After Hours Crisis Line: 1-888-552-6642

Manitowoc County Domestic Violence Center (DVC) & Sexual Assault Resource Center (SARC)

24 Hour Crisis Line: 920-684-5770

Business Office

Phone:

920-684-4661

Kewaunee County Human Services – Adult Protective Services (APS)

810 Lincoln St.

Kewaunee, WI 54216

www.kewauneeco.org

Phone: (920) 388-0626

Elder abuse and

Adults at Risk Receives and investigates reports of suspected abuse and neglect.

Violence Intervention Project (VIP)

1405 Division St.

Algoma, WI 54201

Office Phone: 920-487-2111

Fax: 920-487-2110

Elder Financial Empowerment Project – Coalition of WI Aging Groups (CWAG):

The Education and Enforcement against Elder Financial Empowerment Project (based in Madison) provides information, advocacy, referral and legal assistance to senior victims of financial abuse.

Toll-free: 1-800-488-2596 ext. 328

24 hour hotline:

877-847-3223

or (920) 837-2424

Office hours: Monday – Friday 9a-4p

Email: vipadv@itol.com

www.vipadv.org

A non-profit organization offering free services to all victims/survivors of domestic violence and sexual assault. VIP provides a 24 hour helpline, transitional living program, support groups for women and children, advocacy, short-term counseling, a safe home, an abuser treatment program, information and referral.

U.S. National Domestic Violence Hotline:

Phone: 800-799-SAFE (7233)

TTY: 800-787-3224

Adult Day Services

Adult Day Service Centers provide supervised and structured programming that includes a variety of health, social, and support services in a protective setting during daytime hours. This is a community-based service model designed to meet the individual needs of people with cognitive and/or functional impairments, including Alzheimer's or related dementias.

Questions to ask:

- What days and hours is the center in operation?
- Is transportation provided?
- What is the cost?
- What type of activities and services are provided?
- What medical conditions/disabilities are accepted?
- Can trial visits be arranged?

Manitowoc County Adult Day Service Providers:

***N.E.W. Curative – Generations Elder Day Services
(920) 682-9500**

***Holiday House of Manitowoc County (920) 682-4663**

***Better Beginnings (920) 683-3422**

***CP Center – TR site (920) 337-1121 ext. 1207**

***TLC Pathways Unlimited (920) 457-0826**

Kewaunee County Adult Day Service Providers:

***East Shore Industries, Inc.
813 Rabas St. Algoma, WI 54201
(920)487-3541**

www.eastshoreindustries.com

East Shore Industries, a non-profit corporation, was founded in 1974 as a rehabilitation facility offering services to people with disabilities. Services include: School to Work Transition, Vocational Training, Supported Employment, and Day Services with Community Integration Opportunities.

***N.E.W Curative –Day Services
Journey’s Club of Kewaunee County
700 Heritage Rd. Luxemburg, WI 54217
(920) 255-4069**

Hours: Tuesday, Wednesday, & Thursday 8:30a-4:30p

www.newcurative.org

Email: skramer@newcurative.org

The program provides supervision and activities for older adults.

Personal care assistance can be provided for meals and activities of daily living. This program provides relief to families and caregivers by trained and caring staff. Tours and trial visits available upon request. Lunch included.

Advanced Directives

An Advanced Directive is a legal document that allows individuals to put their healthcare decisions in writing, in the event they are no longer able to communicate their wishes. To find the Advanced Directive form that is suitable for you or your loved one, contact your physician or local hospital, your family attorney, or obtain copies of forms online at www.dhfs.state.wi.us. One copy of the completed form should be on file with the physician, one copy should go with your healthcare designee, and one should be kept with your own important documents. Types of Advanced Directives include:

✓ Living Will/Declaration to Physicians

The Living Will allows the individual to state his/her wishes regarding health care in the event of a terminal illness and/or the end of life if in a persistent vegetative state. The decisions the individual makes will be carried out as stated in the living will regardless of what other family members may want.

✓ **Durable Power of Attorney for Health Care:**

The DPOA-HC allows the individual to appoint another person(s) to make health care decisions if s/he becomes unable to make these decisions. The person(s) appointed to carry out an individual's healthcare wishes is the Health Care Agent. It is important to discuss end-of-life choices with the Health Care Agent prior to an emergency, so that s/he is able to carry out personal wishes. This document gives the Health Care Agent authority to make decisions **only when activated (when the individual has been determined incapable to make health care decisions by two physicians)**. It does not give your Health Care Agent any other authority for your financial or other business decisions.

✓ **Kewaunee County Human Services**

810 Lincoln St.

Kewaunee, WI 54216

920-388-0626

Jodi Vandervest

Power of Attorney paperwork and Guardianship.

Many attorneys can help with legal planning.

A Pre-Hospital Do Not Resuscitate Bracelet is a Do Not Resuscitate (DNR) order issued by a physician (legal document) to direct emergency medical technicians, first responders, and emergency health care facilities not to attempt cardiopulmonary resuscitation (CPR) on a person, should that person suffer cardiac or respiratory arrest.



Education & Technology



Many colleges, technical schools, and agencies have recognized the desire for diverse groups of seniors and adults with disabilities to continue learning. Specialized education opportunities for individuals residing in Manitowoc and Kewaunee counties are listed below.

UW – Green Bay / Learning in Retirement Program:

Learning in Retirement (LIR) is a program for people who want to keep learning about the past and present, about their world, about themselves, and each other. There are classrooms and instructors, and a lot of interaction, but there are no tests, no grades and no credits.

University of Wisconsin-Green Bay

2420 Nicolet Drive

Green Bay, WI 54311

LIR Office, Environmental Sciences Building

Room #301

Monday through Thursday 8:30a-4:00p

Friday 8:30a-12p

www.uwgb.edu/lir

Email: lir@uwgb.edu

(920) 465-2356

UW Extension / Kewaunee~Kewaunee County Family Living Programs:

810 Lincoln St.

Kewaunee, WI 54216

(920) 388-7137

(920) 388-7141 Website: www.kewaunee.uwex.edu

UW-Extension Family Living Programs enrich families and strengthen communities.

UW Extension / Manitowoc:

(920) 683-4168 Website: www.manitowoc.uwex.edu

UW – Manitowoc:

(920) 683-4700

Silver Lake College of the Holy Family (Manitowoc):

(920) 684-6691

Lakeshore Technical College (LTC-Cleveland Campus):

(920) 693-1000

Lakeshore Technical College (LTC- Manitowoc Campus):

(920) 683-2846

Northeast WI Technical College

(920) 498-5444 Website: www.nwtc.edu

*Can assist older adults with finding classes

Northeast WI Technical College (NWTC):

1-800-422-NWTC

- Green Bay Campus (920) 498-5400
- Luxemburg Campus 1-866-845-5945
- Sturgeon Bay Campus (920) 746-4900

Defensive Driving Program Classes – AARP:

- Kewaunee (920) 388-0626
- Manitowoc (920) 683-4508

Home Instead Senior Care – Caregiver Education Classes:

(920) 965-1600 Website: www.homeinstead.com

Many libraries now offer public use computers, accessible to those individuals who have a library card, where internet access is free.

County Job Center offices may also offer free internet and computer services for those seeking employment, volunteer opportunities, or information on educational opportunities. Most also offer classes/workshops designed to meet the needs of job seekers.

Check with your local library and job center office to inquire about their business hours, education offerings, and technology services!



Employment

For individuals interested in obtaining employment and need assistance finding opportunities or support on the job, contact the agencies listed below for a variety of options.

Employment Assistance	
Manitowoc County Job Center	Phone: 920-683-2888 www.manitowocjobcenter.org *Serves Manitowoc County
Holiday House of Manitowoc County	Phone: 920-682-4663 www.holidayhouse.org *Serves Manitowoc County
Job Center of Sturgeon Bay	1300 Egg Harbor Rd. Suite 124 Sturgeon Bay, WI 54235 Phone: 920-743-6915 www.wearehopeinc.org/JobCenter *Serves Kewaunee County
N.E.W. Curative Rehabilitation Inc.- Senior Aide Program Senior Aides is an employment and training program created to assist the older worker to	2900 Curry Lane P.O. Box 8027 Green Bay, WI 54308-8027 Phone: 1-920-468-1161 1-920-593-3590 (TTY) Toll Free: 1-800-636-1161 Email: dbuckley@newcurative.org Website: www.newcurative.org *Serves Kewaunee and Manitowoc

<p>return to the workforce. Must be 55 years old or older. Must meet federal income eligibility guidelines.</p>	
<p>Options for Independent Living – Work Incentive Benefit Specialist</p>	<p>555 Country Club Road Green Bay, WI 54313 Phone: 920-490-0500 1-888-465-1515 920-490-0600 (TTY) 920-490-0700 (Fax) www.optionsil.com *Serves Kewaunee and Manitowoc</p>
<p>State of Wisconsin – Division of Vocational Rehabilitation (DVR)</p>	<p>Phone: 1-800-228-2637 <u>Door County Job Center</u> 1300 Egg Harbor Road Suite 124 Sturgeon Bay, WI 54235 920-746-3120 or 920-743-7273 1-800-924-4191 1-866-223-5678 (TTY) 920-743-4505 (Fax) <u>Manitowoc Job Center</u> 3733 Dewey St. Manitowoc, WI 54220 920-683-4585 1-866-764-6737 (TTY) 1-888-387-0408 920-683-4676 (Fax) www.dwd.wisconsin.gov/dvr/ *Serves Kewaunee and Manitowoc</p>
<p>WI Senior Employment</p>	<p>www.dhs.wisconsin.gov/wise/employment.htm *Serves Kewaunee County</p>

<p>Program (WISE)</p>	<p>Phone: 920-593-3556 *Serves Manitowoc County Phone: 920-720-5600</p>
<p>Senior Service America</p>	<p>Phone: 920-593-3556 *Serves Kewaunee County</p>
<p>East Shore Industries East Shore Industries, a non-profit corporation, was founded in 1974 as a rehabilitation facility offering services to people with disabilities. Services include: School to Work Transition, Vocational Training, Supported Employment, and Day Services with Community Integration Opportunities. Also Adult Day Care programming.</p>	<p>813 Rabas St. Algoma, WI 54201 Phone: 920-487-3541 www.eastshoreindustries.com *Serves Kewaunee County</p>

Financial Assistance Programs

The following agencies offer information regarding financial assistance and programs for those with limited incomes. Assistance may be related to public benefits, tax preparation services, or home/property repair to name a few things. Organizations should be contacted with questions specific to programs, available resources, eligibility guidelines, and application information.

Organizations Providing Information on Financial Assistance	
<p>ADRC of the Lakeshore Access to Long-Term Care programs, Medicare Part D Plan enrollment, Senior Care, Homestead Tax Credit completion, Medicare Savings Plans, etc.</p>	<p>Phone: 920-683-4180 Toll Free: 1-877-416-7083 *Serves Manitowoc and Kewaunee County residents</p>
<p>United Way</p>	<p>Phone: *Manitowoc (920)682-8888 *Brown/Kewaunee (920)432-3393 www.unitedwaymanitowoccounty.org www.browncountyunitedway.org</p>
<p>Movin' Out Housing/loan counseling for individuals with disabilities</p>	<p>Phone: 1-877-861-6746 Ext.7 *Serves WI residents www.movin-out.org</p>
<p>East Central Income Maintenance Partnership Will provide enrollment services and manage benefits for: FoodShare, Medical Assistance, Badger Care, etc.</p>	<p>Call Center Phone: 1-888-256-4563 www.access.wisconsin.gov *Serves Manitowoc and Kewaunee County residents</p>

<p>Social Security Administration SSI and SSDI programs</p>	<p><u>Manitowoc Office:</u> 1603 Mirro Dr. Manitowoc, WI 54220 Phone: 1-877-409-8430 1-800-325-0778 (TTY)</p> <p><u>Kewaunee Office:</u> 1561 Dousman St. Green Bay, WI 54303 1-888-862-4811 1-800-325-0778 (TTY) National Number: 1-800-772-1213 *Serves Manitowoc and Kewaunee County residents www.ssa.gov</p>
<p>Income Tax by AARP and Homestead Tax Credit volunteer assistance</p>	<p>Phone: 920-683-4180 *Offered at the Manitowoc and TR Senior Centers</p>
<p>WisPACT Manages & administers Special Needs Trusts for individuals with disabilities</p>	<p>Phone: 608-268-6006 www.wispact.org E-mail: info@wispact.org *Serves WI residents</p>
<p>Medigap Helpline Medicare Part D and Prescription Drug Helpline *Serves residents in Manitowoc and Kewaunee counties</p>	<p>Phone: 1-800-242-1060 Phone: 1-855-677-2783</p>
<p>SeniorCare Prescription Drug Program</p>	<p>Phone: 1-800-657-2038 *Serves WI residents</p>
<p>Partners for Community Development Home Buyers, Home Rehab & Weatherization</p>	<p>Phone: 920-459-2780 Toll Free: 1-800-584-8172 Website: www.partners4cd.com *Serves Manitowoc and Kewaunee counties</p>

<p>United States Department of Agriculture & Rural Development Home Buyers, Home Repairs – RURAL Fond du Lac office</p>	<p>Manitowoc County Residents Phone: 920- 907-2976 ext. 4 Kewaunee County Residents Phone: 715-524-8522 Website: www.rurdev.usda.gov/wi</p>
<p>Salvation Army</p>	<p>Phone:</p>
<p>Rent, utilities</p>	<p>It is important to contact your local utility company if you are having difficulty making payments, as many have the ability to work with you to reduce payments or offer special programs for a variety of household incomes.</p>
<p>W Low interest tec</p>	
<p>Horizon (Section 8 Housing Choice Voucher Program) Rental Assistance</p>	
<p>American Red Cross Northeast WI Chapter</p>	<p>2131 Deckner Ave. Green Bay, WI 54302 Phone: 800-448-3543 *Manitowoc 920-684-6601 *Green Bay/Kewaunee 920-468-8535 www.redcross.org/wisconsin</p>
<p>Emergency Food and Shelter Program (EFSP) – FEMA</p>	
<p>Nurses House, Inc. Financial awards for living expenses for RN's facing financial hardship</p>	<p>Phone: 518-456-7858 www.pages.nurseshouse.org</p>
<p>Lakeshore CAP The emergency Housing Program provides assistance to</p>	<p>Phone: *Manitowoc (920)682-3737 (920)323-9526</p>

<p>households facing eminent danger of homelessness. Program applicants are screened for eligibility. Advisory information, community resource, referral and/or financial assistance are provided to those with verifiable emergencies.</p>	<p>*Kewaunee (920)743-0192 www.lakeshorecap.org</p> 
<p>Property Tax Deferral Loan Program (WHEDA) Applicants age 65+ may borrow up to \$3,525 per year that they qualify for the program.</p>	<p>P.O. Box 1728 Madison, WI 53701 Phone: 1-800-755-7835 *Serves Manitowoc and Kewaunee Counties</p>
<p>Wisconsin Weatherization Assistance Program (WAP) Provides energy conservation services in eligible households to help reduce home energy costs. Work performed often includes insulation, sealing air leaks, installation of energy-saving products, and repair or replacement of inefficient furnaces or other appliances.</p>	<p>You can obtain information on eligibility, program services and where to apply by calling Wisconsin's Division of Energy Services.</p> <p><u>Door County</u> 1300 Egg Harbor Road (Cherry Point Mall), Suite 124 Sturgeon Bay, WI 54235 920-743-7273</p> <p><u>Kewaunee County</u> 915 Second St. Hillcrest Building Rm. 105 Kewaunee, WI 54216 1-800-506-5596</p> <p><u>Manitowoc County</u> 3733 Dewey St. Manitowoc, WI 54220 920-683-2888 Phone: 1-866-432-8947 http://homeenergyplus.wi.gov</p>
<p>Kewaunee County Emergency Management</p>	<p>625 Third St. Luxemburg, WI 54217 www.kewauneeco.org/LEPC Phone: 920-845-9700</p>

<p align="center">Salvation Army</p>	<p align="center">Information Available: Algoma/Casco: 920-924-8643 Luxemburg: 920-845-1005 Kewaunee County: 920-388-2040- Jim Smidel www.salvationarmy.org www.sagreenbay.org</p>
<p align="center">Kewaunee County Rx Free Prescription Discount Card. Discount card can be used any time your prescriptions aren't covered by insurance. Average savings of 20% off the pharmacy's regular retail prices.</p>	<p align="center"><u>Not an insurance. Savings are only available at participating pharmacies.</u> Cards can be picked up at most banks, pharmacies, grocery stores, and Kewaunee County offices. Only one card is needed per family. The card can also be used for pet prescriptions.</p>
<p align="center">Energy Services Handles applications for Wisconsin Home Energy Assistance Program. WHEAP assistance is a one-time payment during the heating season (October 1-May 15). The funding pays a portion of the heating costs, but the payment is not intended to cover the entire cost of heating a residence. The amount varies depending on a variety of factors, including the household's size, income, and energy costs. In most cases the energy assistance benefit is paid directly to the household energy supplier. Also handles applications for crisis services and furnace emergencies.</p>	<p align="center">915 Second Street, Room #105 Kewaunee, WI 54216 920-388-0652 1-800-506-5596 920-388-0678 (Fax) www.wearehopeinc.org/HomeEnergy</p>
<p align="center">Safelink Wireless This program enables qualifying customers to receive a free</p>	<p align="center">1-800-977-3768 www.safelinkwireless.com</p>

<p>cellular phone and free minutes. There are no bills or contracts, ever. You qualify for service if you already participate in BadgerCare, Food Stamps, Energy Assistance Program, Medical Assistance, SSI, WI Homestead Tax Credit or Wisconsin Works Program. You also can qualify if your income is at or below 135% of the Federal Poverty Guidelines.</p>	
<p>Wisconsin Fund Private wastewater system replacement or rehabilitation: financial assistance (grants) for well replacement.</p>	<p>920-388-7192</p>

[Financial Management Services](#)

Financial Management services are available to provide individuals with various forms of assistance to ensure economic security. Types of assistance include: budget counseling, bill paying, check writing, and representative payee services. There are a variety of providers able to assist individuals with financial management service needs located in both Manitowoc and Kewaunee counties.

Budgeting Assistance and Check Writing Services:
Catholic Charities
Budgeting Program
Green Bay Office
 1825 Riverside Dr.
 Green Bay, WI 54305
 920-437-7531

920-272-8234

Manitowoc Office

206 N. 8th St.

Manitowoc, WI 54220

920-684-6651

www.gbdioc.org

Budgeting assistance, bill paying & consumer credit counseling services, financial counseling, budgeting, debt management, representative payee program, and bankruptcy counseling. Serves Manitowoc and Kewaunee County residents, and most services offered are FREE (debt management services has a 1-time \$25.00 fee and \$10.00 monthly service charge).

**FISC Consumer Credit
Counseling Service**

57 N. 12th Ave.

Sturgeon Bay, WI 54235

1-800-366-8161

920-743-1862

920-743-1892

www.fisc-cccs.org

Budgeting assistance serving Manitowoc and Kewaunee County residents.

Health Resources HFMMC (920)

Bill paying, budgeting assistance, and guardianship services are offered to Manitowoc County residents.

Personal Assistant Services (920) 682-2434

In-home financial advocacy services for elderly and disabled adults and their families (bill paying and financial management, and coordinating healthcare/housekeeping services) residing in Manitowoc County.

Helpful Tip: Most banks will offer bill paying and statement balancing services for their customers (check with your financial institution, fees may apply).



Funeral Services

End-of-life issues and plans are important for families to discuss before an emergency or health crisis occurs. Planning early helps relieve family members of extra burdens during their time of grief.

Types of Funerals:

- ✓ **Traditional Funeral:**

Visitation, service, entombed or interred remains

✓ **Modified Traditional Funeral:**

Abbreviated aspects of a funeral according to personal, family, cultural preferences

✓ **Direct Disposition:**

No visitation or funeral services are held with the body present. A memorial service can be held instead.

Questions to ask:

- Can we choose to pre-plan funeral arrangements?
- Why is pre-arranging and pre-paying important?
- Will money in the burial trust be counted as an asset?
- What is needed to set up a burial trust?

Manitowoc County Funeral Homes

**Christianson & Deja
Funeral Home**
Valders

Phone: 920-775-4433
cd@pfefferfuneralhome.com

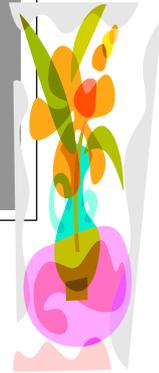
Deja & Martin Funeral Chapel
Two Rivers

Phone: 920-793-1756
dejamartin@lakefield.net

Harrigan Parkside Funeral Home & Gathering Center - Crematory & Chapel Manitowoc	Phone: 920-682-0346 info@harriganparsidefuneralhome.com
Jens Family Funeral Home & Crematory Manitowoc	Phone: 920-682-1568 www.jensreinboldandpfeffer.com
Klein & Stangel Two Rivers	Phone: 920-793-1396 ks@kleinandstangel.com
Lambert-Eckert Funeral Home Mishicot	Phone: 920-755-2212 lamberteckertfh@lakehold.net
Pfeffer Funeral Home Manitowoc	Phone: 920-684-4642 pfeffer@pfefferfuneralhome.com
Reinbold & Pfeffer Family Funeral Home Manitowoc and Kellnersville locations	Phone: *Manitowoc (920)-682-0118 *Kellnersville (920)-732-3535 www.jensreinboldandpfeffer.com
Wieting Family Funeral Home Kiel and Reedsville locations	Phone: *Kiel (920)-894-4943 *Reedsville (920)-754-4088 www.wietingfuneralhome.com
Stoltenberg Funeral Chapel Cleveland	Phone: 920-693-8741 sto1oberg@tds.net
Kewaunee County Funeral Homes	
Buchanan Funeral Home Kewaunee	Phone: 920-388-3811 www.buchananfh.com
McMahon Funeral Home Luxemburg	Phone: 920-845-2389 www.mcmahonfh.com

<p>Schinderle Funeral Home Algoma</p>	<p>Phone: 920-487-2662 www.schinderle.com</p>
<p>Weisner & Massart Funeral Home Algoma and Casco</p>	<p>Phone: *Algoma (920) 487-2061 *Casco (920) 837-7414 www.wiesnermassart.com</p>
<p>Crematory Services</p>	
<p>Cremation Society of Wisconsin Works with individuals from all over the state to help with cremation needs.</p>	<p>535 South Hillcrest Pkwy Altoona, WI 54720 Phone: 715-834-6411 Toll Free: 888-317-2794 www.cremationsociety-wi.com</p>
<p>Harrigan Parkside Funeral & Crematory Funeral, crematory, and luncheon services on site.</p>	<p>612 N. Water St. Manitowoc, WI 54220 920-682-0346 www.harriganparksidefh.com</p>
<p>Jen's Family Funeral Home & Crematory</p>	<p>1122 S. 8th St. Manitowoc, WI 54220 920-682-1568 www.funeralhomesguide.com</p>
<p>Malcore Funeral Homes & Crematory</p>	<p>701 N. Baird St. Green Bay, WI 54302 920-432-5579 Fax: 920-432-3321 www.malcorefuneralhome.com</p>
<p>Proko Wall Funeral Home & Crematory</p>	<p>1630 E. Mason St. Green Bay, WI 54302 920-468-4111 Toll Free: 800-750-4222</p>

Funeral Services may be provided at a mausoleum or cemetery; however the final disposition of the body *must* be completed by a Licensed Funeral Director in a licensed funeral home.



Home Health Services – Skilled Care

Medical home health agencies provide services that include skilled nursing, physical/speech/occupational therapy, wound care, and IV management. A medical home health agency is licensed and required to meet State of Wisconsin standards. Medicare and/or Medicaid Programs, or private insurance, *may* reimburse medical home health agency costs, verify this prior to scheduling services.

Questions to ask:

- Does a nurse come at scheduled times?
- Are the services required covered by Medicare or Medicaid?
- Can the agency provide 24-hour coverage?
- What types of service does the agency provide?
- Does the agency complete background checks on all employees?
- ***Call the ADRC at (920) 683-4180 or visit our website for a current list of providers.***

www.ADRCofttheLakeshore.com

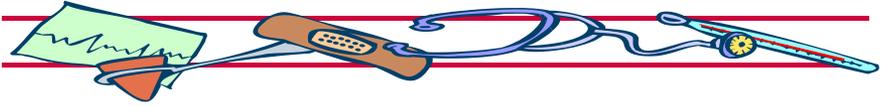
Home Health Providers

<p>Advocates for Independent Living, LLC</p>	<p>111 Michigan St. Sturgeon Bay, WI 54235 920-746-2000 877-746-2001 www.advocatesforindependentliving.org</p>
<p>Amedisys Home Health To be eligible for home health care under your Medicare benefits</p>	<p>2120 South Ridge Road Green Bay, WI 54301 920-497-1234 866-833-0172 Fax: 920-497-1236</p>

<p>you must require intermittent skilled nursing, physical therapy, or speech therapy and be currently under a physician's care. You must also be homebound. Services are covered by Medicare and Medicaid.</p>	
<p>Aurora At Home</p>	<p>931 Discovery Rd. Green Bay, WI 54311 800-862-2201 920-288-5100 www.aurorahealthcare.org</p>
<p>Bellin Home Health</p>	<p>1920 Libel St. Green Bay, WI 54301 920-432-5434 888-847-3480 www.bellin.org</p>
<p>Heartland Home Health</p>	<p>1145 W. Main St. Suite 205 De Pere, WI 54115 920-336-6455 866-216-5708 www.heartlandhomehealth.com</p>
<p>Helping Hands Caregivers LLC</p>	<p>443 S. Jackson St. Green Bay, WI 54301 920-217-2961 www.helpinghandswi.com</p>

<p>HomeCare Health Services & Hospice</p>	<p>1004 Washington St. Manitowoc, WI 54220 920-684-7155 888-677-3424 www.homecarehealth.org</p>
<p>Ministry Door County Medical Center Home Health</p>	<p>1300 Egg Harbor Rd. Suite 110 Sturgeon Bay, WI 54235 920-743-7983 800-522-8919 www.ministryhealth.org</p>
<p>NEW Curative Rehabilitation- Wraparound</p>	<p>2900 Curry Lane Green Bay, WI 54311 920-593-3514 Fax: 920-468-7851 www.newcurative.org</p>
<p>ResCare HomeCare</p>	<p>1901 S. Webster Ave. Suite 4 Green Bay, WI 54311 920-498-0606 866-737-2273 Fax: 920-498-9421 www.rescare.com</p>
<p>St. Vincent/St. Mary's Home Health Services include skilled nursing, home health, physical therapy, speech and occupational therapy, social</p>	<p>900 S. Webster Green Bay, WI 54301 920-448-7000 www.stvincenthospital.org</p>

work services, infusion therapy, Birth to 3 and Tele- health program.	
Options for Independent living	555 Country Club Road P.O. Box 11967 Green Bay, WI 54307-1967 Main Office Phone: 920-490-0500 Toll Free: 888-465-1515 Fax: 920-490-0700 TTY: 920-490-0600 www.optionsil.com



Home Care Services

Non-medical, in-home agencies may offer a variety of services designed to assist a client wishing to remain in his or her home. These agencies are not licensed as home health agencies by the State of Wisconsin and are not able to provide skilled care. They are, however, able to provide the following services.

Personal Care Services

Personal care services generally consist of assistance with the following activities of daily living: grooming, bathing, dressing, personal hygiene, exercising, transferring, ambulation, adaptive equipment, supervision and support, monitoring and supervision for permanent risk, and assistance with medications.



Chore Services

Homemaker services include meal preparation, shopping, bed making, laundry, general housecleaning.

Companion Services

Companionship services generally consist of providing supervision and minimal assistance to someone and often are used for respite when the main caregiver is out of the home.

- **Call the ADRC at (920) 683-4180 or visit our website for a current list of providers.**

Questions to ask:

- Are all employees insured and bonded?
- Does the agency conduct a background check on all employees?
- Who is responsible for providing back-up if a caregiver is a no-show?
- How are caregivers supervised?
- What are financial eligibility guidelines for specific home & safety modification programs?

Home Safety Modifications

Some programs may be available to assist with home repair and weatherization for households with low incomes.

- Partners for Community Development 920-459-2780
- USDA Rural Development
Home Improvement
Loans & Grants 504 program 920-683-5119
- Two Rivers Economic
Development 920-793-5564
- Wisconsin Public Service 800-450-7260

Home Medical Equipment



Home or durable medical equipment items allow and encourage individuals to complete activities of daily living that their illness or condition may not allow them to complete without assistance. Equipment can include, but is not limited to, canes, crutches, walkers, wheelchairs, bed tables, hospital beds, patient lifts, hearing aids, braces, prosthetics, commodes, oxygen and other respiratory aids. This equipment can be purchased, rented, or may be covered by insurance, including Medicare and/or Medical Assistance.

Questions to ask:

- Does the provider accept assignment of Medicare and Medical Assistance?
- Does the provider do repairs on-site or does the equipment need to be sent away?
- If the equipment breaks down after-hours or on the weekend, is the provider able to provide repairs or replacement equipment?

Durable Medical Equipment Resources & Providers

Green Bay Home Medical
2020 S. Webster Ave.
Green Bay, WI 54301

Phone: 920-465-3000
800-236-2619
www.gbhme.com

Holy Family Memorial Pharmacy
Manitowoc

Phone: 920-320-4400
www.hfmhealth.org

<p>Apria Healthcare 2980 Voyager Dr. Green Bay, WI 54311</p>	<p>Phone: 920-469-4800 www.apria.com</p>
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<p>Options for Independent Living, Inc. & WisTech (WI Assistive Technology Program) 555 Country Club Rd. Green Bay, WI 54307</p>	<p>Phone: 920-490-0500 Toll Free: 1-888-465-1515 Fax: 920-490-0700 TTY: 920-490-0600 Website: www.optionsil.com</p>
<p>Bel-Regional Home Medical 617 S. Roosevelt St. Green Bay, WI 54301</p>	<p>Phone: 920-432-7801 www.bellinequipment.org</p>
<p>Independent Mobility Plus 450 Military Ave. Suite 7 Green Bay, WI 54303</p>	<p>Phone: 920-965-6000 877-965-6050 www.themobility.biz</p>
<p>Manitowoc Pharmacy</p>	<p>Phone: 920-684-6789</p>
<p>WI Council of the Blind Madison</p>	<p>Phone: 1-800-783-5213</p>
<p>WI Telecommunication Telephone Relay System Green Bay</p>	<p>Phone: 1-800-676-3777 www.wisconsinrelay.com</p>

<p>WI Telecommunications Equipment Purchase Program (TEPP) Madison</p>	<p>Voice #: 608-231-3305 TTY: 608-267-1479 1-800-251-5345 pscsecs@psc.state.wi.us https://tepp.wipfli.com</p>
<p>Aurora Pharmacy – Algoma 801 Jefferson St. Algoma, WI 54201</p>	<p>Phone: 920-487-2887</p>
<p>Luxemburg Pharmacy</p>	<p>Phone: 920-845-5832</p>
<p>Shopko Pharmacy – Kewaunee 802 N. Main Kewaunee, WI 54216</p>	<p>Phone: 920-388-2915</p>
<p>Krider Pharmacy – Green Bay 1119 W. Mason St. Green Bay, WI 54303</p>	<p>Phone: 920-499-6225 www.krider.com</p>
<p>Simply Home Home safety alerts</p>	
<p>Bayside Home Medical Cherry Point Mall 1300 Egg Harbor Rd. Suite # 112 Sturgeon Bay, WI 54235</p>	<p>Phone: 920-746-2158</p>

Additional resources may be available to those residing in Kewaunee or Manitowoc Counties through the State of WI Department of Health Services:

- ✓ **Office for the Blind and Visually Impaired -**
Rehabilitation Specialist for the Blind
Phone: 920-448-5086 or 920-448-5234

- ✓ **Office of the Deaf & Hard of Hearing**

Phone: 920-659-7317
TTY: 1-888-241-9430

Loan Closets

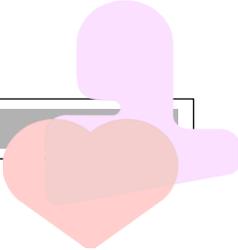
Loan closets retain rented DME that requires a deposit upon time of pick-up. Available equipment may include: shower chairs, walkers, commodes, wheel chairs, canes, crutches, toilet risers, toilet grab bars, transfer chairs and benches. The deposit is refunded to you at the time the equipment is returned - if in good (re-useable) condition. Loan closet items may be utilized for up to three months, and then you would be notified to return the item(s) or your deposit will be forfeited.

Manitowoc County Loan Closets	
Two Rivers Fire Dept.	Phone: 920-793-5521
Lions Club/ADRC Lending Closet	Phone: 920-683-4180
Options for Independent Living	Phone: 920-490-0500
Veterans Equipment Closet	Phone: 920-683-4055
Kewaunee County Loan Closets	
Casco Lions Club	Phone: 920-837-7570 Lloyd Heraly
Luxemburg Lions Club	Phone: 920-845-2080 Randy Frisque
Dyckesville Lions Club	Phone: 920-837-2427 Peter Andre
VFW Loan Closet - Algoma	Phone: 920-365-6306 or 920-487-3588 Maynard Zima

Hospice & Palliative Care

Hospice provides services to someone who is diagnosed with a terminal illness, has a limited life expectancy, and is no longer seeking aggressive treatment. Hospice provides a variety of services focusing on *quality* of life including, but not limited to, skilled nursing care, care management, medications, home health aide services, in-home respite, inpatient respite, durable medical equipment and bereavement counseling.

Palliative Care provides services to those who have a serious, chronic or life limiting illness. Services focus on *quality* of life, including symptom management, and can begin at any stage of the illness.



Questions to ask:

- How are the caregivers supervised?
- What will my insurance pay for?
- What types of services does the agency provide?
- Will a nurse come every day?
- What if I change my mind and I want treatment?
- What kind of help will my family receive?

Hospice & Palliative Care Services

(* Indicates Hospice and Palliative Care Providers)



<p>*Aurora at Home Serves Manitowoc and Kewaunee</p>	<p>Phone: 1-877-268-9138 Website: www.aurorahealthcare.org</p>
<p>*AseraCare – Hospice Serves Manitowoc and Kewaunee</p>	<p>2633 Development Dr. Green Bay, WI 54303 Phone: 1-866-268-3203 or 920-497-4672 Website: www.aseracare.com</p>
<p>*Unity Hospice Serves Manitowoc and Kewaunee Hospice, palliative and bereavement services, 12 bed hospice residence. Will serve residents at home, assisted living facility or nursing homes.</p>	<p>2366 Oak Ridge Circle De Pere, WI 54115 920-743-6440 Phone: 1- 800-990-9249 Fax: 920-339-6795 www.unityhospice.org</p>
<p>*HomeCare Health Services & Hospice Serves Manitowoc County</p>	<p>1004 Washington St. Manitowoc, WI 54220 Phone: 920-684-7155 888-677-3424 Website: www.homecarehealth.org</p>
<p>*Heartland Home Health Care & Hospice Serves Kewaunee County</p>	<p>1145 W. Main Ave. Suite 205 De Pere, WI 54115 Phone: 1-866-216-5708 or 920-336-6455 Website: www.heartlandhomehealth.com</p>
<p>Southern Care Hospice Serves Manitowoc and Kewaunee</p>	<p>1800 W. Mason St. Green Bay, WI 54303 Phone: 1-866-419-2774</p>

	<p>or 920-496-1690 Fax: 920-496-1693 Website: www.southerncaresinc.com</p>
<p>*Holy Family Memorial Hospice Serves Manitowoc County</p>	<p>Phone: 920-320-4235 Website: www.hfmhealth.org/</p>
<p>*Hospice Advantage Serves Manitowoc and Kewaunee</p>	<p>916 Willard Dr. Suite 140 Green Bay, WI 54303 Phone: (920) 321-2004 Fax: 920-321-2005 www.hospiceadvantage.net</p>

Hospitals and Health Departments

There are two hospitals located in Manitowoc County. They are full-service hospitals and provide a wide variety of services. Residents of Kewaunee County typically utilize surrounding hospitals in Door and Brown counties.

Hospital/Medical Centers	
<p>Aurora Medical Center Two Rivers</p>	<p>Phone: 920-794-5000 www.aurorahealthcare.org</p>
<p>Aurora BayCare Green Bay</p>	<p>Phone: 1-888-211-8866 920-288-8000 www.aurorabaycare.com</p>
<p>Holy Family Memorial Medical Center Manitowoc</p>	<p>Phone: 920-320-2011 www.hfmhealth.org</p>
<p>Bellin Health Hospital Green Bay</p>	<p>Phone: 920-433-3500 www.bellin.org</p>

<p>St. Mary's Hospital Green Bay</p>	<p>Phone: 920-498-4200 www.stmgb.org</p>
<p>St. Vincent Hospital Green Bay</p>	<p>Phone: 920-433-0111 www.stvincenthospital.org</p>
<p>Door Co. Memorial Hospital Sturgeon Bay</p>	<p>Phone: 1-800-522-8919 920-743-5566 www.ministryhealth.org/DCMH</p>
<p>Lakeshore Community Health Care Clinic Manitowoc</p>	<p>Phone: 920-320-6775</p>
<p>Salvation Army Manitowoc</p>	<p>Phone: 920-684-7117</p>
<p>Eyecare America (The Foundation of the American Academy of Ophthalmology) Manitowoc</p>	<p>Phone: 1-877-887-6327 www.eyecareamerica.org This public service program provides eye care to medically underserved seniors and those who are at increased risk for eye disease. To be eligible, you must be 65 or older and have not seen an eye M.D. in three or more years. Others who are determined to be at increased risk for glaucoma and have not had an eye exam in 12 months or more may be eligible for a free glaucoma eye exam if they are uninsured.</p>
<p>N.E.W. Clinic at NWTC</p>	<p>This program is for uninsured individuals who cannot afford and do not qualify for government health programs. Services are provided by a nurse practitioner for non-emergency acute care. Most medical services performed inside the clinic are free.</p>

	<p>Calls need to be 24 hours in advance for an appointment. Proof of income required. Clinic hours are Monday through Thursday 7:45 am-5:30 pm.</p> <p>3 locations in Green Bay: <u>N.E.W. Medical/Dental Clinic</u> 2740 West Mason St. P.O. Box 19042 Green Bay, WI 54307-9042</p> <p><u>Outreach Healthcare</u> Medical care and case management for people experiencing homelessness 879 Mather St. Green Bay, WI 54303</p> <p><u>Community Clinic</u> Medical Care 622 Bodart St. Green Bay, WI 54301 1-800-422-NWTC www.newcommunityclinic.org</p>
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**Medical Clinics/Rehab Services in
Kewaunee County**

Bellin Health Special Services: Diabetic Educator, Pediatrician, OBGYN, Urologist	831 Parker Ave. Algoma, WI 54201 920-487-3676
Bellin Health	140 B School Creek Trail Luxemburg, WI 54217

	920-845-1370
Bellin Health Special Services: Podiatrist, Orthopedic, Physical Therapist, Mental Health Services	575 4 th St. Kewaunee, WI 54216 920-388-4640
Algoma Rehab Services w/Door County Memorial Hospital	1510 Fremont St. Algoma, WI 54201 920-487-9888
Luxemburg Clinic-Prevea Health Special Services: Cardiologist, Orthopedic, Podiatrist	101 School Creek Trail Luxemburg, WI 54217 920-845-2351
North Shore Medical Clinic	815 Jefferson St. Algoma, WI 54201 920-487-3496

Affordable Dental Services

Wisconsin Donated Dental Services For people who are unable to afford dental care due to limited income which is clearly linked to a disability, chronic illness or advanced age (65 and up).	Contact: <u>Carol Shoemaker</u> 414-755-4188 888-338-6852 Email: cshoemaker@wda.org
Northern Menominee Health Center Appointments are scheduled on a first come, first served basis. For clients living in Wisconsin, UPARHS also	906-864-0151 906-228-3613 www.upruralhealth.org

accepts Wisconsin MEDICAID (often referred to as BadgerCare or Forward Health WI) for Medical and Dental.	
NWTC Dental Hygiene Clinic Basic cleaning, exams, x-rays, education and preventative services	2740 West Mason Green Bay, WI 54307 920-498-5450 800-422-6982 ext. 5450 www.nwtc.edu

Foot Care in Kewaunee County

Aging & Disability Resource Center of the Lakeshore Foot care services include basic toenail clipping by a registered nurse. Appointments are required and are available in Kewaunee, Luxemburg and Algoma. Fee is \$15.00, no insurance billing available.	810 Lincoln St. Kewaunee, WI 54216 920-388-0626
Bellin Home Health/Community Care Will do home visits, \$90.	617 S. Roosevelt St. Green Bay, WI 54301 888-847-3480
Peninsula Podiatry Visit clinics in Kewaunee, Algoma and Luxemburg. Medicare approved.	920-743-6668
Twinkle Toes-Julie Ettemui, RN Will do home visits. Initial visit	920-227-8312

\$45, \$35 thereafter.

Hearing

<p>All About Hearing Service Specializes in the latest hearing aid technology from the best manufacturers like SIEMENS, Phonak, Rexton and Unitron. Testing your hearing and fitting you with the best hearing instruments available for your loss.</p>	<p>2733 Manitowoc Rd. Suite 4 Green Bay, WI 54311 920-468-7474 www.allabouthearingsservice.com</p>
<p>Avada Audiology & Hearing Care The professionals at Avada are dedicated to outstanding patient care and offer a wide range of audiological hearing tests by certified audiologists and hearing instrument specialists.</p>	<p>1300 Egg Harbor Rd. Suite 125 Sturgeon Bay, WI 54235 550 N. Military Ave. Suite 4A Green Bay, WI 54303 700 E. Magnolia Ave. Suite 400 Manitowoc, WI 54221 888-992-8232 www.avada.com</p>
<p>Bay Hearing Conservation</p>	<p>1600 Shawano Ave. Green Bay, WI 54303 920-499-6366</p>
<p>Carpenter Ear & Hearing Center</p>	<p>1808 Allouez Ave. Suite D Green Bay, WI 54311</p>

	<p>920-469-3209 www.carpenterhearing.com</p>
<p>Hear in the Valley Inc.- Beltone</p>	<p>2385 Holmgren Way Suite 105 Green Bay, WI 54304 920-429-9345 1449 Green Bay Rd. Suite 3 Sturgeon Bay, WI 54235 920-743-6008</p>
<p>Hearing Clinics of Wisconsin</p>	<p>1039 W. Mason St. Green Bay, WI 54303 920-498-1819</p>
<p>Miracle Ear Hearing Center</p>	<p>611 D Jefferson St. Sturgeon Bay, WI 54235 920-333-1780 www.miracle-ear-sturgeonbay.com</p>
<p>NEW ENT</p>	<p>923 Eliza St. Green Bay, WI 54601 920-965-4800 www.newent.com</p>
<p>Office of the Deaf and Hard of Hearing</p>	<p>17 Park Place Suite 175 Appleton, WI 54914 920-659-7317 Nancy Harbison Nancy.harbison@wisconsin.gov Textnet/TTY/Relay: 888-241-9430 Fax: 920-832-4952 www.dhs.wisconsin.gov/sensory</p>
<p>Wisconsin Telecommunications Equipment Purchase Program (TEPP) State program that provides free vouchers to residents with hearing loss</p>	<p>Public Service Commission P.O. Box 7854 Madison, WI 53707-7854 TTY: 608-267-1479 TTY: 800-251-5345 Voice: 608-231-3305 Email: pscrcs@psc.state.wi.us</p>

<p>so they can obtain amplified phones and improve their utilization of basic telephone services. The phones offer features such as hearing aid compatibility, amplified volume, enriched tone controls, extra-large numbered keypads, loud ringer choices, caller ID enabled and unique speed-dialing features.</p>	<p>www.tepp.wipfli.com</p>
<p>Wisconsin Telecommunication Relay Service Free Communication link between standard telephone users, and persons that are deaf, deaf-blind or speech disabled.</p>	<p>200 N. Jefferson St. Green Bay, WI 54301 TTY/Voice: 866-931-9028 Speech disabled: 877-787-1989 Española: 800-676-4290 Voice to TTY: 711 www.wisconsinrelay.com</p>

Vision Services

<p style="text-align: center;">Eye & Vision Clinics</p>	<p>140 School Creek Trail Luxemburg, WI 54217 920-845-5555</p>
<p style="text-align: center;">Lakeshore Vision</p>	<p>1217 Ellis St. Kewaunee, WI 54216 920-388-2020</p> <p>1021 Jefferson St. Algoma, WI 54201 920-487-2020</p>
<p style="text-align: center;">National Federation of Blind News Line</p>	<p>1-888-882-1629 To subscribe to newspapers on tape</p>
<p style="text-align: center;">Office for the Blind and Visually Impaired</p> <p>OBVI staff visit individuals in their homes, conduct group trainings, and teach techniques for use in daily living (home management, personal care, orientation & mobility and communications). These specialized skills allow individuals to adapt and adjust to vision loss, enabling them to live as independently as possible.</p>	<p>200 N. Jefferson St. Green Bay, WI 54301 Angela Zalig 920-448-5234 www.dhs.wisconsin.gov/blind</p>
<p style="text-align: center;">Books on Tape Available at:</p>	<p>Algoma Public Library 406 Fremont St. Algoma, WI 54201 920-487-2295 www.algomacity.org/library.html (On CD's)</p> <p>Kewaunee Public Library 822 Juneau</p>

	<p>Kewaunee, WI 54216 920-388-5015 www.kewauneepubliclibrary.org (On tape cassette and CD's)</p>
<p>Wisconsin Council of the Blind and Visually Impaired The mission is to promote the dignity and independence of the people in Wisconsin who are blind and visually impaired by providing services, advocating legislation and educating the general public.</p>	<p>754 Williamson St. Madison, WI 53703 608-255-1166 800-783-5213 www.wcblind.org</p>

Public Health Departments	
Manitowoc County	Phone: 1-920-683-4155 www.manitowoccounty.com
Kewaunee County	Phone: 920-388-7160 www.kewauneeco.org



Housing Options

There are a variety of types of housing for seniors and adults with disabilities available to Manitowoc and Kewaunee county residents. Options include:

- **Independent Apartments**

There are many independent apartment options within Manitowoc and Kewaunee Counties, and there may be complexes that only rent to seniors over the age of 50, or to adults with disabilities. Depending on the apartment, rent may be based on income.

- **Subsidized Housing**

Rent is determined by deducting certain monthly medical expenses from the gross income, and arriving at a net figure. Rent is assessed at 30% of the net income. Some apartments have a maximum rent that they can charge. Some buildings may have a county run nutrition program meal site at their facility. Appliances are included, and laundry facilities are located in the building. Utilities may or may not be extra. Some buildings may offer larger apartments for married couples.

Subsidized Housing in Kewaunee County

D.A.K. Management	Housing on Center St., 6 th St., and Scott St. in Kewaunee; Rabas St. in Algoma; and Ralph St. in Luxemburg 608-822-7368 800-535-3725
Forestville Housing Authority	920-856-6959 Management hours are limited, please leave a message.
Horizon Management Group **Rent is based on income, not only 30%. Rent is on levels according to income.**	Kewaunee Senior Village on 3 rd St. 608-784-2935 800-944-4866
Seagull Apartments	1409 6 th St. Algoma, WI 54201 920-487-9935
South Shore Apartments	710 South St. Algoma, WI 54201 920-487-3035 Joan Paplham

- **Supported Apartments (SAP)**

These types of apartments typically serve adults with disabilities, and levels of care may range from only a few hours per week, to 24 hour supervision. Care may be provided by a licensed agency, or individual tenants may choose to hire their own homeware providers to assist them with care needs ranging from homemaker services to skilled care.

- **Adult Family Homes (AFH)**

An AFH is an assisted living facility where one to four adults who are not related to the operator reside and receive care, treatment or services that are above the level of room and board and that may include up to seven hours per week of nursing care per resident." There are private AFH providers, typically a single adult or couple who open their homes to others, and certified AFH providers run by an agency. Services provided vary among individual Adult Family Homes. Kewaunee County Human Services certifies 1-2 bed Adult Family Homes.

For a listing of homes in Kewaunee county, or for more information, contact the Adult Family Home Supervisor at 920-388-0626.

- **Residential Care Apartment Complex (RCAC)**

An RCAC is an apartment-type assisted living facility where five or more individuals live (each in their own apartment or as a couple) and offer independence and control over personal space, care decisions, and daily routines. Up to twenty-eight hours per week of supportive services such as assistance with medication, bathing, dressing,

grooming and nursing care are provided. If a resident requires more than twenty-eight hours of supportive service per week, the tenant may be able to pay an additional fee for increased care, contract with a home health care or hospice agency, or obtain assistance through informal supports such as friends and family to assist. Emergency assistance is available twenty-four hours a day. Social and recreational activities and meals are also offered.

Kewaunee County Residential Care
Apartment Complexes

Paradise Estates (RCAC)	625 Fourth St. Kewaunee, WI 54216 www.paradiseestatesllc.com Phone: 920-388-0201
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- **Community Based Residential Facility (CBRF)**
A CBRF is a type of assisted living facility where five or more unrelated adults live together. The goal of the CBRF is to assist individuals in achieving the highest level of independence of which they are capable. Different populations are served by specific CBRFs. Some of these populations include: the elderly, individuals with Alzheimer's disease, emotionally and mentally

disturbed adults, developmentally and physically disabled adults, and veterans. A CBRF is classified according to its size and the population it serves. A CBRF is required to provide assistance with bathing, dressing, grooming, medication management, social activities, health monitoring, and meals. They are not required to have professional nurses on duty twenty-four hours a day, but do have staff available at all times.

Community Based Residential Facilities in Kewaunee County

	<p>www.annashealthcare.com Phone: 920-866-2903</p>
Autumn Fields	<p>E426 County Rd SS Luxemburg, WI 54217 http://theautumnfields.com Phone: 920-866-2010 888-415-4427</p>
Bay Road Place	<p>500 E. Bay Road Algoma, WI 54201 www.bayroadplace.homestead.com Phone: 920-487-5500</p>
Emerald Shores Assisted Living	<p>1100 Baumeister Drive Kewaunee, WI 54216 Email: 1100baumeister@sbcglobal.net Phone: 920-388-2833 920-217-7474</p>
Friendship Place	<p>1207 S. Jackson St. Green Bay, WI 54301</p>

*Provides Dementia Care	Phone: 920-593-1850 920-593-7001
Harbor House *Provides Dementia Care	2500 Meadow Drive Green Bay, WI 54311 Phone: 920-391-1820
Helping Hearts	143 School Creek Trail Luxemburg, WI 54217 Phone: 920-845-5950
Oak Creek Assisted Living	www.oakcreekassistedliving.com 409 3 rd St. Luxemburg, WI 54217 Phone: 920-845-5835 & 1505 Washington St. Algoma, WI 54201 Phone: 920-487-8152
Patient Pines Assisted Living *Provides Dementia Care	1715-1721 Westminster Dr. Green Bay, WI 54302 Email: patientpines@yahoo.com Phone: 920-884-2273
Pine Tree CBRF	324 Robin Lane Luxemburg, WI 54217 Email: rvinfinitycare@centurytel.net Phone: 920-845-5085
Silverleaf Manor	1310 Lincoln St. Kewaunee, WI 54216 www.silverleafmanor.com Phone: 920-388-2204
Linden Manor	1204 4 th St. Kewaunee, WI 54216

	Phone: 920-388-0110
Wyndemere *Provides Dementia Care	2999 Riverside Dr. Green Bay, WI 54301 www.wyndemereestate.com Phone: 920-337-9434

- **Skilled Nursing Facilities/ Nursing Homes**
See page 41 for more information about this option, and facilities in the area.

- ***Call the ADRC at (920) 683-4180 or visit our website for a current list of housing options.***

www.ADRCoftheLakeshore.com

**Federally Assisted Rental Housing in
Kewaunee County**

Algoma Housing Authority *Prefer Disabled and Elderly 1 and 2 bedrooms	145 Grandview Court Algoma, WI 54201 www.algomahousingauth.com Phone: 920-487-5905
Bayview 1,2 and 3 bedrooms	929 Rabas Street Algoma, WI 54201 Phone: 800-735-4034 608-822-7368

Casco Community Housing	201 Wiesner Avenue Casco, WI 54205 Phone: 920-837-2108
Sunset Manor	1504 & 1508 Center St Kewaunee, WI 54216 www.DAKgroup.org Phone: 800-535-3725 608-822-7368
Kewaunee Senior Village 2 bedroom only 55+ only Head of household must be 55+	(Managed by: Horizons Management) 1010 Third St. Kewaunee, WI 54216 Phone: 800-944-4866 (voucher program also)
Meadow View Apartments 1,2 and 3 bedrooms *family housing, but don't need children	1410 Scott St. Kewaunee, WI 54216 Phone: 800-938-0620 608-822-7368
Seagull Apartments *Family Units and elderly/disabled 1,2 and 3 bedrooms	1409 6 th St. Algoma, WI 54201 Phone: 920-487-9935
South Shore Apartments *Family Units 1 and 2 bedrooms	710 South St. Algoma, WI 54201 Phone: 920-255-0490
Sunset Manor North & South 1,2 and 3 bedrooms *Family housing but don't need children	823 & 903 6 th St. Kewaunee, WI 54216 Terry Bertrand Phone: 608-822-7368 800-535-3725
www.WIhousingsearch.org	Have information on this website regarding housing

Housing Programs

<p>Horizon Management Group-Rental Assistance Voucher Program</p> <p>Financial Assistance (HUD Section 8 rental assistance) for those renting and needing assistance paying rent. Income and family size guidelines apply. Call for waiting list status.</p>	<p>608-784-2935 ext. 152</p>
<p>Lakeshore CAP-Emergency Housing/Homeless Services</p> <p>The Emergency Housing Program provides assistance to households facing eminent danger of homelessness. Program applicants are screened for eligibility. Advisory information, community resource, referral and/or financial assistance are provided to those with verifiable emergencies.</p>	<p>920-323-9526 www.lakeshorecap.org</p>
<p>Lakeshore CAP-Homebuyer Program</p> <p>The program is designed to assist income-eligible households with the purchase of homes. Upon completion of the home buyer education and training, direct loans with a low or no interest rate may be available to assist with down payment, closing costs,</p>	<p>920-682-3737 www.lakeshorecap.org</p>

<p>acquisition, rehabilitation, weatherization and new construction.</p>	
<p>USDA Rural Development Grants and loans available to create a safe and accessible home & Rural Housing Loan Program. Income and asset eligibility.</p>	<p>603B Lakeland Rd. Shawano, WI 54166 715-524-8522</p>
<p>Weatherization Project Must meet annual income guidelines. Handicapped and ages over 60 receive first priority. Provides insulating, caulking, glazing, general waste heat treatment and other conservation.</p>	<p>1300 Egg Harbor Rd. Suite 124 (Cherry Point Mall) Sturgeon Bay, WI 54235 920-743-7273</p>

[Legal / Advocacy Issues](#)

The following agencies *may* provide limited legal advice and/or advocacy, or be able to direct you to additional resources and assistance. Please contact them with specific questions about legal issues, for advocacy services, and for information regarding possible income guidelines for assistance.



Insurance Counseling

ADRC of the Lakeshore	920-683-4180
Manitowoc Senior Center	920-683-4508
Two Rivers Senior Center	920-793-5596

Legal/Advocacy Resources

<p>Guardianship Support Center</p>	<p>Phone: 1-855-409-9410 guardian@gwaar.org</p>
<p>GWAAR (Greater Wisconsin Agency on Aging Resources) Statewide advocacy for adults age 60 years and older</p>	<p>1414 MacArthur Rd, Suite A Madison, WI 53714 Phone: 1-608-243-5670 1-866-813-0974 (Fax) Website: www.gwaar.org</p>
<p>DAAN (Disability Advocacy Action Network) - Options for Independent Living</p>	<p>Phone: 1-920-490-0500 ext. 108 Toll Free: 1-888-465-1515 ext.108 Website: www.optionsil.com Email: byiam@optionsil.org</p>
<p>Disability Rights Wisconsin (DRW) Statewide advocacy for adults age 18-59</p>	<p>Phone: 1-608-267-0214 Toll Free: 1-800-928-8778 Website: www.disabilityrightswi.org</p>
<p>Elder Benefit Specialist, Disability</p>	<p>Phone: 1-877-416-7083 4319 Expo Drive, Manitowoc 810 Lincoln St., Kewaunee www.ADRCofttheLakeshore.com</p>

<p>Benefit Specialist-ADRC of the Lakeshore Manitowoc and Kewaunee offices</p>	<p>1-877-416-7083 TTY: 920-683-5168</p>
<p>AARP</p>	<p>Phone: 1-866-448-3611 www.aarp.org</p>
<p>Better Business Bureau of WI</p>	<p>Phone: 1-800-273-1002 www.bbb.org</p>
<p>Legal Action of Wisconsin Free legal assistance for eligible low-income persons in selected areas of law. Tenant rights, debtor rights, family law (divorce, custody, visitation), certain civil rights cases.</p>	<p>201 W. Walnut St. #203 Green Bay, WI 54303 Phone: 920-432-4645 Or 800-236-1127 www.legalaction.org</p>
<p>Lawyer Referral & Information Service (LRIS) Referrals, low income assistance</p>	<p>Phone: 800-362-9082 www.wisbar.org/forpublic/inneedalawyer/pages/lris.aspx</p>

<p>and advice</p>	
<p>WI Dept. of Agriculture, Trade, And Consumer Protection</p>	<p>Phone: 800-422-7128 www.datcp.wi.gov</p>
<p>The Coalition of Aging Group Provides information, advocacy, referral and legal assistance to senior victims of financial abuse. Accepts complaints about consumer issues such as false advertising, home improvement practices, landlord/tenant procedures, unfair business practices and more.</p>	<p>2850 Dairy Dr. Suite 100 Madison, WI 53718-6751 608-224-0606 Toll Free: 800-488-2596 ext. 328 www.cwagwisconsin.org/elder-law-center</p>

<p>Bureau of Aging and Long-term Care – Ombudsman: Responds to complaints regarding recipients of long term care in nursing homes, Community-Based Residential Facilities, and complaints related to long term care programs/services</p>	<p>Phone: 1-920-793-2132 Toll Free: 1-800-815-0015 boaltc@ltc.state.wi.us www.longtermcare.wi.gov</p>
<p>Salvation Army - Advocacy</p>	<p>Phone: 920-684-7117 www.salvationarmywi.org</p>
<p>Fair Housing of Northeast WI</p>	<p>Phone: 920-560-4620 Toll free: 1-877-647-3247 www.fairhousingwisconsin.com</p>
<p>Tenant Resource Center Free counseling/ rental rights</p>	<p>Phone: 1-877-238-7368 www.tenantresourcecenter.org</p>
<p>Wisconsin Bar Association- Attorney Referral Service: Modest means Referral to attorneys who Provide free or low cost Services to low income Individuals.</p>	<p>Phone: 800-362-9082 www.wisbar.org/modestmeans</p>
<p>Commissioner of Insurance- State of Wisconsin</p>	<p>Phone: 800-236-8517 www.oci.wi.gov</p>
<p>Ombudsman Program Advocates for long-term care consumers who are aged 60 and over who reside in nursing homes, group homes or are participating in Family Care and Partnership.</p>	<p>1402 Pankratz St. Suite 111 Madison, WI 53714 Email: Amy.Panosh@wisconsin.gov boaltc@wisconsin.gov</p>

www.longtermcare.state.wi.us

Phone: 800-815-0015

Local Contact: Amy Panosh

Phone: 920-652-2000





Memory Care Resources

If you are concerned that you or someone you know may be suffering from Alzheimer's Disease or other dementia, contact your family doctor or neurologist for an assessment. Memory Assessment Centers are specialized diagnostic clinics that assess individuals to determine what may be causing memory loss symptoms. Early diagnosis allows individuals to receive maximum benefit from available treatments, which may vary depending on the cause of the dementia.

Physician Services - Memory Loss	
HFM Memory Assessment Center Manitowoc	Phone: 920-320-6285 Website: www.hfmhealth.org
Prevea Health (Brown County) Dr. Tracy Sherman Dr. Fred Walbrun	Phone: 920-496-4700 www.prevea.com
Ministry Memory Clinic Door County Services include: In-home pre-clinic evaluation, dementia-specific education and connection to supportive services provided by a Dementia Outreach Specialist. Comprehensive clinic evaluation by treatment team. Follow up evaluations as requested, including home safety evaluation, driving evaluation and speech therapy services. Ongoing follow up by outreach	323 S. 18 th Ave. Sturgeon Bay, WI 54235 Christy Wisniewski Phone: 920-493-0339 920-746-3504 Toll Free: 1-800-864-6179 www.ministryhealth.org/DCMH

specialist by phone or in person.	
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Other Support Services

<p>Alzheimer’s Association of Greater Wisconsin 24/7 helpline providing guidance and information related to Alzheimer’s disease or related disorders.</p>	<p>2900 Curry Lane Green Bay, WI 54311 920-469-2110 Fax: 920-469-2131 Toll Free: 800-272-3900 www.alz.org/gwwi</p>
<p>ADRC of the Lakeshore cognitive testing (related to memory impairment), Language Enriched Exercise Plus Socialization (LEEPS) program – for individuals with memory loss, Memory Care Connections (MCC) program – for caregivers</p>	<p>Kewaunee: 920-388-0626 Manitowoc: 920-683-4180 OR 1-877-416-7083</p>

In-Home Alzheimer’s / Dementia Activity Specialist

An in-home Alzheimer’s / Dementia Activity Specialist can provide an individually designed plan to meet the social and creative needs of someone with memory loss, while providing support and education to caregivers.

**For individuals residing in Manitowoc County, HomeCare Health Services & Hospice offers this:
 (920) 684-7155.**

www.homecarehealth.org

Mental Health & AODA Services

The following organizations provide a variety of services to those living with mental health and/or Alcohol, drug, and other addiction (AODA) issues. Services may include: support groups, counseling, therapy, and advocacy.

Mental Health Services in Manitowoc County	
Alcoholics Anonymous (AL-ANON) – 1907 Club	Phone: 920-684-4040
Alcoholics Anonymous/ Narcotics Anonymous	Phone: 1-800-355-7318
Catholic Charities	Phone: 920-684-6651 Website: www.ccmke.org
Painting Pathways Clubhouse A community intentionally organized to support individuals living with the effects of mental illness	Phone: 920-652-9952 www.paintingpathways.org
Manitowoc County Human Services Department	Phone: 920-683-4230 www.co.manitowoc.wi.us
Holy Family Memorial Behavioral Health	339 Reed Ave. Manitowoc, WI 54220 Phone: 920-320-2011 Or 920-320-8600

	www.hfmhealth.org/behavioralhealth
Aurora Behavioral Health	Phone: 920-793-5000 Or 920-793-7420 www.my.aurorahealthcare.org
Phoenix Behavioral Health	Phone: 920-682-1131 www.phoenixbhc.com
nuVision Counseling Services	Phone: 920-682-3737 Melissa@nuVisionCounselingServices.com
Lakeshore Community Health Care Clinic Manitowoc	Phone: 920-320-6775
Salvation Army Manitowoc	Phone: 920-684-7117

Mental Health Services in Kewaunee County	
Alcoholics Anonymous (AA)	Phones by location: *Algoma (920)-487-3181 *Kewaunee (920)-388-3254 *Luxemburg (920)-432-2600 *Sturgeon Bay (920)-559-2500
Kewaunee County Department of Human Services Mental Health and Alcohol & Drug Abuse Units) Individual and family	810 Lincoln St. Kewaunee, WI 54216 Phone: (920)-388-7030 www.kewauneeco.org

<p>counseling, psychiatric evaluations and psychological evaluations. For those with Medical Assistance or no insurance.</p>	
<p>Counseling Associates of Door County Sturgeon Bay</p>	<p>620 N. 12th Ave. Sturgeon Bay, WI 54235 Phone: 920-743-9554 www.counselingofdoor.com</p>
<p>Family Services of Northeast Wisconsin Green Bay</p>	<p>300 Crooks St. P.O. Box 22308 Green Bay, WI 54305-2308 Phone: 920-436-6800 800-998-9609 www.familyservicesnew.org</p>
<p>Prevea Behavioral Health-Ashwaubenon Health Center Will see patients at multiple clinics. Call 920-272-1200 to schedule an appointment.</p>	<p>760 Pilgrim Way Green Bay, WI 54304 Phone: 1-888-277-9898 920-496-4700 www.prevea.com</p>
<p>Riverside Psychiatric De Pere</p>	<p>1325 Angel's Path De Pere, WI 54115 Phone: 920-338-2855 www.riversidepsych.com</p>
<p>American Foundation of Counseling Services, Inc.</p>	<p>130 East Walnut St. #706 Bellin Building-7th floor Green Bay, WI 54301 920-437-8256 www.americanfoundationonline.com</p>
<p>Bellin Health Psychiatric</p>	<p>301 East Saint Joseph St. Green Bay, WI 54305-3725 920-433-6073 www.bellin.org</p>

Additional resources for those residing in Manitowoc or Kewaunee counties:

National Mental Health Association.....920-458-3441

National Council on Alcoholism & Drug Dependence.....212-269-7797

National Alliance for Mental Illness (NAMI).....800-236-2988

First Step to Recovery.....800-914-6731

WI Tobacco Quit-line:

**1-800-QUIT-NOW or
1-800-487-8669**



Nursing Homes / Skilled Nursing Facilities

Skilled nursing facilities, also called nursing homes, provide long-term, skilled care for people who require assistance with their daily needs. In addition, many now offer short rehabilitation services to return individuals to their highest level of functioning and independence. Some offer respite care, hospice care, or specialized dementia units.

Questions to ask:

- Is a doctor visit required before admission?
- Are there activities and do I have to go?
- Can my friends or relatives visit?



- Am I still able to make my own decisions?
- Will I have privacy?
- Will I be able to afford it and, if not, where can I get assistance?

The Alzheimer's Association of Northeastern Wisconsin sent a Memory Care survey to define the level of care for persons with dementia to all Assisted Living and Skilled Nursing facilities. If you are seeking a residential placement for someone with Alzheimer's disease or other dementia, you may find results from facilities that completed and returned the survey by contacting the Alzheimer's Association at www.alz.org or by calling 1-800-272-3900.

Please check the Medicare website: www.medicare.gov to find and compare Medicare and Medicaid-certified Nursing Homes based on a star rating system.

Skilled Nursing Facilities in Manitowoc County (* Indicates the facility has a Dementia Specific Unit)	
Atrium Post Acute Care 1 Hamilton Drive Two Rivers, WI 54241	Phone: 920-793-2261 www.atriumhsl.com
*Manitowoc Health & Rehabilitation Center 2021 S. Alverno Road Manitowoc, WI 54220	Phone: 920-683-4100 www.manitowochrc.com
*North Ridge Medical & Rehabilitation Center 1445 N. 7 th Street Manitowoc, WI 54220	Phone: 920-682-0314 www.mgmhealthcare.com/north-ridge-medical-and-rehab-center

River's Bend Health & Rehabilitation Center 960 South Rapids Road Manitowoc, WI 54220	Phone: 920-684-1144 www.riversbendskillednursing.com
Shady Lane Home 1235 S. 24 th Street Manitowoc, WI 54220	Phone: 920-682-8254 www.shadylaneinc.com
*St. Mary's at the Felician Village 2005 Division Street Manitowoc, WI 54220	Phone: 920-684-7171 www.felicianvillage.org
Skilled Nursing Facilities in Kewaunee County	
Algoma Long Term Care 1510 Freemont Street Algoma, WI 54201	Phone: 920-487-5511 www.algomacity.org
Atrium Post Acute Care 1308 Lincoln Street Kewaunee, WI 54216	Phone: 920-388-4111 www.atriumhsl.com

[Nutrition Programs](#)

Nutrition program services and goods may be obtained through a variety of local and county organizations, as well as through several parishes in the county at low to no cost. Contact individual sites for details on specific eligibility guidelines and operating hours per the lists below.

Manitowoc County Senior Dining Sites	
Manitowoc Senior Center 3330 Custer Street, Manitowoc	Phone: 920-683-4505 or 920-683-4384 Open: Monday-Friday

Two Rivers Senior Center 1520 17 th Street, Two Rivers	Phone: 920-793-5596 Open: Monday-Friday
Cleveland Fire Department 1274 W. Washington St. Cleveland, WI 53015	Phone: 920-683-4180 Open: Tue. Wed. Thur.
Kiel Community Center 510 3 rd Street, Kiel	Phone: 920-683-4180 Open: Monday-Friday
Manitou Manor Apartments 1433 N. 6 th Street, Manitowoc	Phone: 920-683-4180 Open: Monday-Friday
Mishicot Vets Club 314 W. Main Street, Mishicot	Phone: 920-683-4180 Open: Mon. Wed. Fri.
Reedsville Manor Apartments 431 Madison Street, Reedsville	Phone: 920-683-4180 Open: Monday-Friday
Valders Senior Community Center 420 N. Liberty Street, Valders	Phone: 920-683-4180 Home Delivery Only
Kewaunee County Senior Nutrition Program-Dining Site Locations <p>To make a meal reservation at one of the dining sites below, call the ADRC of the Lakeshore for details at 920-388-0626. The Nutrition Program is available to eligible seniors 60 years of age or older and their spouses, regardless of age.</p> <p>Sites often have activities as well as meal served. Costs for meal are posted with each site.</p>	
Algoma Dining Site United Methodist Church – 804 Parker Avenue, Algoma	Open: Monday-Friday
Casco Dining Site Casco Housing- 201 Weisner Ave, Casco	Open: Tuesdays
Dyckesville Dining Site St. Louis Church – Parish	Open: Mondays

Center – N8726 County Line Rd, Luxemburg	
Grandview Dining Site 145 Grandview Court Algoma, WI 54216	Open: Wednesdays
Kewaunee Dining Site Kewaunee Senior Center – 320 Harrison St, Kewaunee	Open: Monday-Friday
Luxemburg Dining Site St. John’s Lutheran Church – 700 Heritage Rd, Luxemburg	Open: Wednesdays
Kewaunee County Food Pantries	
Kewaunee County Food Pantry Strives to provide a balanced 3-5 day supply of donated food and commodities to Kewaunee County residents.	1528 Sunset Ave. P.O. Box 151 Algoma, WI 54201 Phone: 920-487-3663 920-487-5650 Open: M,W 11am-1pm
Lakeshore Community Pantry (was known as Holy Rosary Food Pantry)	519 Kilbourn St. Kewaunee, WI 54216 Phone: 920-388-2285 Open: W 1:30pm-3pm Limited evening hours-see local paper for updates Must be a Kewaunee County Resident
Luxemburg/Casco Food Pantry	510 Church St. Casco, WI 54205 Open: 1 st & 3 rd TH 12:30-2:30 2 nd & 4 th SA 9am-11am Must be a resident of Luxemburg/Casco school district and meet income guidelines.
Heavenly Business Pantry - Algoma	916 Feld St. (Calvary Assembly of God)

	<p>Algoma, WI 54201 Phone: 920-487-3186 Open: 2nd SA 9-10am Also available for emergency needs.</p>
<p>Ensure Program Ensure Liquid Supplements are available for purchase at the ADRC of the Lakeshore. Ensure can benefit people who have malnutrition, are at nutrition risk or are experiencing involuntary weight loss. Consult your doctor if you feel you could benefit from Ensure. Anyone, regardless of age, can purchase Ensure from the ADRC by providing a prescription from their doctor. The ADRC sells Ensure for the same price that it is purchased at from the distributor.</p>	<p>810 Lincoln St. Kewaunee, WI 54216 920-388-0626 1-877-416-7083 www.ADRCofttheLakeshore.com</p>
<p>Home Delivered Meals (Service provided by ADRC of the Lakeshore) Recipients must be 60 years or older, homebound and live within Kewaunee/Algoma city limits. Meals delivered between 11:00a-12:00p. If recipients live OUTSIDE of the city limits, frozen meals are delivered Monday mornings.</p>	<p>810 Lincoln St. Kewaunee, WI 54216 920-388-0626 www.manitowocadrc.org</p>
<p>S.H.A.R.E. (Self-Help & Resource Exchange) Phone: 920-388-4481 or 920-388-4736 www.sharewi.org</p>	

Senior dining sites provide warm meals and social interaction. **CALL FOR RESERVATIONS ONE DAY AHEAD BEFORE NO**



Farmers' Market Vouchers
Manitowoc County Farmers' Market
vendors may accept vouchers for WI
grown fresh fruits, vegetables, and herbs.
Please contact the ADRC for more
information about the voucher program.

Senior Farmers Market Nutrition Program (FMNP)

Offers low-income older citizens an opportunity to purchase fresh, locally-grown fruits, vegetables and herbs from certified farmers. Senior FMNP checks can be used from June 1 through October 31 at any participating farmers' market or roadside stand in Wisconsin.

Applications are handled by the Aging & Disability Resource Center of the Lakeshore

Dates and application sites advertised in the local newspaper and Senior Scene newsletter.

1-877-416-7083

Manitowoc County Food Pantries	
Salvation Army, Manitowoc	Phone: 920-686-8989 Open: T,W 9-12am & 1-4pm
Mishicot & Two Rivers Ecumenical Pantry	Phone: 920-793-5364 Open: M,F 8:30-12 W 1-4:45 pm
Peter's Pantry, Manitowoc	Phone: 920-682-6989 Open: M,T,Th,F 9:30-11:30
Kiel/St. Peter & Paul Church Pantry	Phone: 920-876-4055 Open: 3 rd Friday of every month from 2-5pm
St. Vincent de Paul Society	920-682-9452 Open: M,T,W 10am-2pm

Home delivered meals are prepared hot or frozen. Meals are delivered to homebound adults. For additional information, or to sign-up for Meals-On-Wheels, contact the ADRC at 920-683-4180. **YOU MUST CALL AT LEAST 24 HOURS (1 BUSINESS DAY) PRIOR TO DELIVERIES BEGINNING.**

Family Clothing Store	Located in Hillcrest School Open M,T,Th,F: 10a-1p W: 12p-3:30p & Each 3 rd Saturday 9a-12p Free to all Kewaunee County Residents Phone: 920-388-3230
St. Vincent DePaul-Algoma	303 3 rd St. Algoma, WI 54201 www.svdpusa.org Phone: 920-487-2402 Clothing and household items

Personal Emergency Response Systems

Personal emergency response systems are 24-hour electronic monitoring systems that allow a person to contact help in time of need. The basic system consists of a button, often located on a pendant or wristband that sends a signal to a device connected to the telephone. When the button is pushed, the device calls a response center, which in turn, contacts someone that the individual has identified as an emergency responder. If the response center is not able to contact a responder, a rescue unit is contacted to go to the person's home (in some instances, a daily contact is required). Some personal emergency response systems also have medication dispensers connected to them that remind an individual to take his/her medication. The dispenser may be used as a stand-alone unit, or along with a personal emergency response system.

Questions to ask:



- What is the cost of the service?
- What features are available?
- Who is responsible for maintaining the equipment?
- What happens if the button is pushed by mistake?
- How quickly will help respond?

Lifeline and Link-up Services

If you qualify for Medical Assistance, SSI, BadgerCare Plus, FoodShare, Low Income Home Energy Assistance Program, Wisconsin Works, or WI Homestead Tax Credit, you might also qualify for Wisconsin's phone assistance programs; Lifeline and Link-Up. These programs make phone service easier to afford for people with low incomes. All phone companies that provide home or cell phone service in

Wisconsin must offer these two programs to their customers who live in the state.

www.lifeline.org

- **Lifeline:** Offers a discount on monthly charges for basic local telephone service (wireless OR land line phone). The cost ranges from \$3-\$15 per month. It includes a home phone line, local calls and 911 services.
- **Link-Up:** Offers help paying for part of the cost to connect or turn on new local phone service. Link-Up pays the usual costs of putting in new service, moving from one place to another or reconnecting an existing service.

Lifeline Providers

<p style="text-align: center;">Aurora Connect</p> <p>Those in need of financial assistance can apply for Aurora’s subsidy program to reduce their bill by up to 50%.</p>	<p style="text-align: center;">209 Ellis St. Kewaunee, WI 54216 800-475-2413</p>
<p style="text-align: center;">Ministry Door County Medical Center Lifeline Program</p>	<p style="text-align: center;">920-746-3578 800-522-8919</p>
<p style="text-align: center;">St. Vincent Hospital LIFELINE Program</p> <p>There is no charge to you for the LIFELINE unit itself. No long-term contract and you may cancel at any time.</p>	<p style="text-align: center;">P.O. Box 13508 900 S. Webster Ave. Green Bay, WI 54301 920-433-8550 800-236-3030</p>

To sign up for these programs, call your local telephone company and tell them you would like to apply for Link-Up or Lifeline services. If you are not sure who your phone company is or if you are having trouble applying, contact the Public Service Commission at **1-800-225-7729**.

Personal Emergency Response Systems	
Aurora Connect	Phone: 1-800-475-2413
Comfort Keepers - Health Watch	Phone: 920-490-8707
<p>Holy Family Memorial - At Home Alert</p> <p>Enjoy independence and privacy without intrusions, easy setup and maintenance free units, all for about a dollar a day. Specials available, call for pricing and information on free installation for discharges from nursing home and hospitals.</p>	<p>600 York St. Manitowoc, WI 54220 Phone: 920-320-4230</p>
Life Alert	Phone: 1-800-920-3410
Safe Living Technologies	Phone: 262-780-0848
USA Med Alert	Phone: 262-909-3636
St. Vincent Hospital – Lifeline Lifeline Specialist: Cheryl Gleiter	Phone: 1-800-236-3030 Direct Contact: 920-433-8550
<p>Bellin Health - Solo life</p> <p>Sololife Medical Alert allows seniors and persons with medical conditions or physical challenges the freedom to</p>	Phone: 1-800-453-7801 920-432-7801

<p>live independently. The system provides emergency assistance, as well as home safety and two-way voice. Connect to a team of Bellin Health nurses by simply pressing the “yellow” button on the unit for 24-hour help line.</p>	
<p>Ministry Door County Medical Center - Lifeline</p>	<p>Phone: 920-746-3578 800-522-8919 *Serves Kewaunee County</p>
<p>Helping Hands Caregivers – Emergency Response Program</p>	<p>443 S. Jackson St. Green Bay, WI 54301 Phone: 920-217-2961 www.helpinghandswi.com</p>
<p>ResCare HomeCare “Rest Assured Telecare” Has traditional emergency button, drop in services and virtual caregiver contact availability. Caregivers can also communicate face-to-face through a touch screen system.</p>	<p>1901 S. Webster Ave. Suite 4 Green Bay, WI 54311 920-498-0606 866-737-2273 Fax: 920-498-9421 www.rescare.com</p>
<p>The Safe At Home System Offered by: R-TEK Safety Solutions</p>	<p>N5534 Henry Court Luxemburg, WI 54217 Owner: Jason Rueckl 920-606-8991 www.detech.com</p>

**Medic Alert +
Alzheimer’s Association Safe Return**

Is a 24 hour nationwide emergency response service for individuals with Alzheimer's disease or a related dementia who wander or who suffer a medical emergency. When a caregiver reports an individual is lost, a community support network will be activated to help reunite the caregiver/family with their loved one. **Call 1-888-572-8566 for more information about cost or to join.**



Translating/Interpreting Services

- **St. Norbert College-Language Services**
100 Grant St.
De Pere, WI 54115
920-403-4075
www.snc.edu/languageservices
Can help with 50+ languages. Will need 48 hours to fill your request.

Recreation

Manitowoc County Museums and Libraries	
Rahr West Art Museum	Phone: 920-686-3090 www.rahrwestartmuseum.org
Wisconsin Maritime Museum	Phone: 920-684-0218 www.wisconsinmaritime.org
Hamilton Wood Type Museum	Phone: 920-794-6272 www.woodtype.org
Historic Farm Museum	Phone: 920-553-4001
Roger Street Fishing Village	Phone: 920-793-5905 www.rogersstreet.com
Two Rivers Historical Society	Phone: 793-2490
Manitowoc County Historical Society	Phone: 684-4445 www.manitowocountyhistory.org
Manitowoc Public Library	Phone: 920-683-4863 (Ext. 307 for homebound library services) www.manitowoclibrary.org
Two Rivers Public Library (has homebound library)	Phone: 920-793-8888 www.lesterlibrary.org

services)	
Kiel Public Library	Phone: 920-894-7122 www.kiellibrary.org

The National Federation of the Blind Newline offers vision impaired individuals the ability to listen to newspapers on tape:

www.nfb.org

1-888-882-1629



Manitowoc County Recreation Departments and Community Centers	
Manitowoc Recreation Department	Phone: 920-683-4530
Hmong Community Center, Inc.	Phone: 920-684-1228
Two Rivers Recreation Department	Phone: 920-793-5592
Kiel Recreation Department	Phone: 920-894-2909 or 920-762-0790
Manitowoc - Two Rivers YMCA	Phone: 920-682-0341 Website: www.mtrymca.org
Kewaunee County Museums, Libraries, and Recreation Departments	
Kewaunee County Historical Museum – Jail Museum	Phone: 920-388-3858
Kewaunee Public Library	Phone: 920-388-5015
Algoma Public Library	Phone: 920-487-2295

Luxemburg Library Station-Baylake Bank	Phone: 920-845-1005
Kewaunee County Promotions and Recreation Department	Phone: 920-388-7199 or 920-388-0444
Kewaunee County Exercise Facilities	
Algoma Wellness Center	1715 Division St. Algoma, WI 54201 920-487-7001 ext. 4000
Kewaunee Health and Fitness	160 Terraqua Dr. Kewaunee, WI 54216 920-388-4961
Shannon's Yoga & Fitness	400 2 nd St. Algoma, WI 54201 920-737-2734 www.facebook.com/yogafitnesswithshannon
Stick To It Fitness	417 Steele St. Algoma, WI 54201 920-255-2334 www.sticktaitfitness.com
Walking Sites	<u>Algoma Youth Club:</u> 620 Lake St. Algoma, WI 54201 920-487-5480 <u>Kewaunee High School:</u> 911 3 rd St. Kewaunee, WI 54216

	920-388-2951
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Residential / Assisted Living Facilities

Assisted living is a generic term that includes Adult Family Homes (AFHs), Community Based Residential Facilities (CBRFs), and Residential Care Apartment Complexes (RCACs).

Questions to ask:

- How do residents pay for their care and services?
- What services are provided, AND is there an extra fee for these services above room and board?
- Does the facility accommodate special diet orders?
- Does the facility accept residents with specific needs for incontinence or insulin injections?
- Does the facility have safety devices on the doors?

- **Call the ADRC at (920) 683-4180 or visit our website for a current list of providers.**

The State of Wisconsin Department of Health and Family Services has a current list of facilities, and information regarding assisted living facilities on its website:

<http://dhfs.wisconsin.gov/bqaconsumer/AssistedLiving/asLivindex.htm>



The following agencies provide residential services to people with disabilities. These organizations may operate adult family homes, community-based residential facilities, and supervised apartment settings. The local offices of the organizations can be contacted for information regarding openings and program availability.

Residential Programs Serving People with Mental Health Needs and/or Disabilities	
Homes for Independent Living of Wisconsin, LLC Various locations	Phone: 920-459-9554 Ext. 201 Website: www.hil-wi.com Email: mwangemann@hil-wi.com
Independent Residential Options, Inc 1220 S. 8 th Street Manitowoc, WI 54220	Phone: 920-686-9266 E-mail: iro-oakwood@sbcglobal.net
Holiday House Group Homes Various locations	Phone: 920-682-4663
TLC Homes, Inc. Various locations	Phone: 920-889-7862 or 920-457-0826 Fax: 920-457-2207 Website: www.tlchomes.net
Better Beginnings Various locations	Phone: 920-683-3422

Residential Programs: AODA specialty

Marco Manor
Manitowoc

Phone: 920-684-0605



Respite Care

Respite services are designed to provide family members or primary caregivers with breaks from their caregiving responsibilities. Respite is provided to individuals with disabilities, chronic or terminal illness, and to persons at risk of abuse and/or neglect. Respite can occur at in-home and out-of-home settings for any length of time depending on the needs of the family and available resources. Another family member, friend, agency, assisted living facility, or skilled nursing facility may also provide respite.

Questions to ask:

- Is respite provided in the home, or in a facility?
- What is the cost for respite services?
- Is respite available for overnight, weekends, or longer?
- How far in advance should services be scheduled?
- Are there programs available to help fund respite?
- What happens if a scheduled caregiver cancels?

Respite Care Information & Services

**Aging & Disability Resource
Center of the Lakeshore**
For Manitowoc and Kewaunee
county service providers

Phone: 920-683-4180
Toll Free: 1-877-416-7083

Community Based Residential Facilities (CBRF)	Please contact individual CBRFs for respite services offered.
Home Health Providers	Please contact individual Home Health Providers for respite services offered.
Skilled Nursing Facilities	Please contact individual Skilled Nursing Facilities for services offered.

Respite Providers

Advocates for Independent Living, LLC	111 Michigan St. Sturgeon Bay, WI 54235 920-746-2000 877-746-2001 www.advocatesforindependentliving.org
Algoma Long Term Care	1510 Fremont St. Algoma, WI 54201 920-487-5511
Helping Hands Caregivers, LLC	443 S. Jackson St. Green Bay, WI 54301 920-217-2961 www.helpinghandswi.com
Home Instead Senior Care	901 Anderson Dr. Green Bay, WI 54304 920-965-1600 (Green Bay area) 920-743-9370 (Sturgeon Bay area) 800-640-3914 Email: Lynda.schneider@homeinstead.com www.homeinstead.com

<p>N.E.W. Curative- Wraparound Services</p>	<p>2900 Curry Lane P.O. Box 8027 Green Bay, WI 54308-8027 In-Home care: 920-593-3514 Out of Home care: See Adult Day Services www.newcurative.org</p>
<p>N.E.W. Curative- Day Services This program provides relief to families and caregivers by trained and caring staff. Tours and trial visits available upon request. Lunch included.</p>	<p>“Journeys Club of Kewaunee County” 700 Heritage Rd. Luxemburg, WI 54217 920-255-4069 Email: skramer@newcurative.org www.newcurative.org Hours: Tuesday, Wednesday & Thursday 8:30a-4:30p</p>
<p>ResCare HomeCare</p>	<p>1901 S. Webster Ave. Suite 4 Green Bay, WI 54311 920-498-0606 Fax: 920-498-9421 www.rescare.com</p>

Senior Centers

Senior Centers are open to all people age 55 and older. Senior Centers provide opportunities for education, social events, recreational activities, volunteering, counseling, mentoring, prevention/health promotion, and resource / referral.

Examples of some educational opportunities include: workshops on ceramics and other arts & crafts, library services-including large print books and books on tape / CD, tax preparation, volunteer opportunities, and guest speakers on various issues such as; benefits, financial planning, health, and government issues.

Examples of recreational activities include: card playing, dart ball, bingo, tating, movies, inter-generational activities, dominos, billiards, table tennis, computers/internet access, Wii, and TV series production.



Examples of health and wellness programs include: exercise classes, walking programs, yoga, blood pressure screenings, flu vaccinations, foot care clinics, and hearing aid services.

Contact the Senior Center for a calendar of events, questions about cost for programs/classes, and transportation options.

Manitowoc Senior Center	Phone: 920-683-4508
Two Rivers Senior Center	Phone: 920-793-5596
Kewaunee County Senior Center	Phone: 920-388-2676

Support Resources & Hotlines

Support can be an invaluable resource for individuals affected by disease and other life changing events, their families and/or caregivers, and the community as a whole. The following are some common agencies that may offer support through a variety of ways, including: advocacy, hotlines and in person support groups. Call to inquire about local groups or chapters.

AIDS Resource Center of Wisconsin.....	800-675-9400
Alcohol & Other Drug Abuse.....	800-248-9244
Alzheimer’s Association.....	920-469-2110
Alzheimer’s Disease (and other related dementia)...	800-272-3900
American Cancer Society.....	800-227-2345
American Cancer Society – Green Bay.....	920-338-1541
American Council of the Blind.....	800-424-8666
American Diabetes Association.....	800-342-2383
American Heart Association.....	800-242-8721
American Kidney Foundation.....	800-622-9010
American Liver Foundation.....	212-668-1000
American Lung Association.....	800-548-8252
American Parkinson’s Disease Association.....	800-223-2732
Americans w/Disabilities Act Information.....	800-232-9675
Arthritis Foundation Information Hotline.....	800-242-9945
Autism Society of Wisconsin.....	888-4-AUTISM
Banking Complaints & Information.....	800-452-3328
Better Hearing Institute; Hearing Helpline.....	800-EARWELL
CANCERCARE.ORG.....	800-813-4673
Cancer Institute.....	800-422-6237
Celiac Support Group/Manitowoc County.....	920-894-1629
Coalition of WI Aging Groups.....	800-488-2596
Consumer Complaints.....	800-422-7128
Diabetes Association.....	800-342-2383
Eldercare Locator.....	800-677-1116
Eyecare-Free for Low Income Elderly.....	800-222-3937
Geriatric Information Resource Center.....	800-782-8581

Grief Share Session.....	920-845-5250
Healthcare Fraud Hotline: Medicare and Medicaid...	800-447-8477
Hearing Aid Hotline.....	800-521-5247
Housing Discrimination Hotline.....	800-669-9777
Insurance Complaint Hotline.....	800-236-8517
Lakeshore Grief Support Network.....	920-698-0998
Lawyer Referral & Information.....	800-362-9082
Low Vision Support.....	920-448-5234
Family Caregiver Support.....	866-843-9810
Lemonade Club (cancer support group).....	920-743-7800
Women to Women(cancer support group)	920-746-8989 ext. 101
Medicaid.....	800-362-3002
Medicare Hotline M-F: 9am-3pm.....	800-633-4227
Medicare-WI Customers, Part B.....	800-944-0051
Medigap Hotline.....	800-242-1060
Ministry Door County Medical Center:	
Stroke Support Group.....	920-746-3092
Pulmonary Support Group.....	920-746-3570 (Wendy)
Multiple Sclerosis Society.....	262-369-4400
Nutrition and Food Hotline.....	800-877-1600
Nursing Home Complaints/Ombudsman.....	800-815-0015
Osteoporosis Foundation.....	800-231-4222
Parkinson's Support Group.....	920-743-3476
Rehab Specialist for the Blind.....	888-879-0017
Ribbon of Hope-Cancer Support.....	920-339-9300
SeniorCare Prescription Drug Hotline.....	800-657-2038
Sight for Students.....	888-290-4964
Social Security.....	800-772-1213
Stroke Association.....	800-STROKES
Stroke Support Group (Door County).....	920-487-9888
Suicide Prevention Lifeline.....	800-273-8255
Unity Hospice Grief Support Group.....	800-990-9249
Veterans Administration.....	800-827-1000
Visual and Hearing Impaired.....	800-362-1290
WI Council of the Blind.....	800-783-5213
WI Family Caregiver Support Hotline.....	866-843-9810
Wisconsin Guardianship Support Center.....	800-488-2596

Fraud Reports & Complaint Lines

Health Care Fraud Hotline: Medicare & Medicaid
1-800-447-8477

Banking Complaints & Information
1-800-452-3328

Consumer Complaints
1-800-422-7128

Housing Discrimination Hotline
1-800-669-9777

Insurance Complaint Hotline
1-800-236-8517

Wisconsin No-Call List
(home and mobile numbers)
1-866-966-2255



Support Groups

**Alzheimer's Association Family
Caregiver – Early Stage Memory
Loss Support Group**

For those with a diagnosis
(Early Stage only)
and their Caregivers
(both attend separate groups)
First Tuesday of each month
10:00 a.m. to 11:00 a.m.
4319 Expo Drive, Manitowoc

Phone:
920-683-4180
Contact :
Lynn Scheinoha

**Alzheimer's Association Family
Caregiver Support Group**
3rd Thursday of each month
2:00 p.m. to 3:00 p.m.
4319 Expo Drive, Manitowoc
Room 601

Phone: 920-683-4180
Contact:
Lynn Scheinoha

<p>Alzheimer’s Association Family Caregiver Support Group Last Wednesday of each month 6:30 p.m. to 7:30 p.m. 4319 Expo Drive, Manitowoc Room 110</p>	<p>Phone: 920-683-4180</p> <p>Contact: Lynn Scheinoha</p>
<p>Alzheimer’s Association of Greater Wisconsin 24/7 helpline providing guidance and information related to Alzheimer’s disease or related disorders.</p>	<p>2900 Curry Lane Green Bay, WI 54311 920-469-2110 800-272-3900 TDD: 866-403-3073 www.alz.org/gwwi</p>
<p>Men’s Caregiver Monthly Support Group FOR MEN ONLY (also facilitated by a man) each 3rd Wednesday of the month 9:00am-10:00am. 4319 Expo Drive, Manitowoc</p>	<p>Phone: 920-683-4180</p> <p>Contact: Joe LaForce</p>
<p>The “Mug Club” Caregiver Support Group 3rd Thursday each month 9:30 a.m.-10:30 a.m. Grab your mug, we have the coffee! This is an opportunity for caregivers to meet other caregivers, share their experiences, gain support in providing care for your loved ones and enjoy a hot cup of coffee. **Respite care for your loved one can be provided on site while you attend!</p>	<p>St. John’s Lutheran Church Education Wing, 700 Heritage Rd. Luxemburg, WI 54217 Phone: 920-388-0626</p>
<p>Caregiver Support Group For caregivers of those with Alzheimer’s, Dementia, or a disability. Each 4th Tuesday of the month</p>	<p>Phone: 920-388-2727</p> <p>*Active Aging Center in Kewaunee</p>
<p>Door County Stroke Support Group The group is for those who have had a stroke, their families and interested friends. The group typically meets the second Thursday of the month.</p>	<p>920-858-1874 920-746-3092 (physical therapy)</p>

<p>Grief Share Session Do you find yourself struggling with the loss of a family member, close friend or neighbor that has passed away? The group is open to everyone who has experienced loss. Thursdays from 7:00 p.m.-8:00 p.m.</p>	<p>St. John's Church 700 Heritage Road Luxemburg, WI 54217 920-845-5250</p>
<p>Healing Your Grieving Heart Spring and Fall Sessions. Non-denominational.</p>	<p>St. Mary Church 118 Church St. Algoma, WI 54201 920-487-5505</p>
<p>National Alliance on Mental Illness NAMI Offers support groups for consumers of mental health services and to their family and friends.</p>	<p>932 Cherry St. Green Bay, WI 54301 920-430-7460 Email: info@namibrowncounty.org www.namibrowncounty.org</p>
<p>Parkinson's Support Group 1st Thursday of the month 1:00 p.m.-2:30 p.m. Meetings for caregivers and those with Parkinson's at the same time.</p>	<p>United Methodist Church 836 Michigan St. Sturgeon Bay, WI 54235 920-743-3476</p>
<p>Regional Cancer Center</p>	<p>St. Vincent Hospital 835 Van Buren St. Green Bay, WI 54301 920-433-8488</p>
<p>Ribbon of Hope Foundation Cancer support group</p>	<p>P.O. Box 148 De Pere, WI 54115 920-676-4673 (financial help) 920-339-9300 (general information) www.ribbonofhope.com</p>
<p>Unity Grief Support Group Grief support services available for anyone who has experienced the death of a loved one. For more information about group dates/locations, please call.</p>	<p>2366 Oak Ridge Circle De Pere, WI 54115 920-743-6440 800-990-9249 www.unityhospice.org</p>

Violence Intervention Project (VIP)	1405 Division St. Algoma, WI 54201 920-487-2111
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Kewaunee County Law Enforcement

Kewaunee County Sheriff's Department Law enforcement, corrections, county-wide communications facility, 24/7 drop-off site for unused pharmaceuticals.	620 Juneau St. Kewaunee, WI 54216 www.kewauneesherriff.com Non-emergency phone: 920-388-3100
Algoma Police Department	416 Fremont Algoma, WI 54201 www.algomacity.org Phone: 920-487-3311
Kewaunee City Police Department	401 5 th St. Kewaunee, WI 54216 www.cityofkewaunee.org Phone: 920-388-5010
Luxemburg Village Police Department	206 Maple St. Luxemburg, WI 54217 Phone: 920-845-5381

Kewaunee County Fire Departments
(Non-Emergency)

Algoma	920-487-2712
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Casco	920-837-2857
Kewaunee	920-388-5006
Luxemburg	920-845-5225
Tisch Mills	

Transportation

Call **911** for **EMERGENCY** transportation!

There are a variety of transportation options and service providers available in Manitowoc County. Please contact individual providers to determine which option will be able to best accommodate your needs.

Questions to ask

- Is the transportation wheelchair accessible?
- What does the service cost?
- Are there extra charges for mileage, an attendant, weekends or evenings, etc.?
- Is there paperwork or medical documentation required?
- Do rides need to be scheduled in advance?
- Will you be dropped off at the curb or door?

Transportation Providers

<p>Medical Transportation Management INC, (MTM) Non-emergency medical transportation for WI MA and BadgerCare Plus (<u>NOT Family Care members</u>).</p>	<p>Phone: 1-866-907-1493</p> <p>Deaf/Hearing Impaired: 1-800-855-2880</p>
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<p>Must call at least 2 days in advance to determine eligibility and for ride reservations. Monday through Friday from 7:00 a.m. until 6:00 p.m.</p>	<p>To report ride concerns: 1-866-907-1494 www.mtm-inc.net/wisconsin</p>
<p>ADRC Volunteer Driver & Rural Transportation Program</p>	<p>Phone: 920-683-4180 Contact: Linda Grider *Serves Manitowoc County residents</p>
<p>Assist-to-Transport Provides city & rural transport for individuals with disabilities, rural transport to sheltered employment, medical appointments, etc. from 8am-4pm M-F.</p>	<p>Phone: 920-682-8820 *Serves Manitowoc County residents</p>
<p>A-1 Medi Mobile There is a fee for unloaded mileage and a fee per mile. Does <u>not</u> bill insurances</p>	<p>2819 University Ave. Green Bay, WI Phone: 920-469-3559 *Serves Kewaunee County Residents</p>
<p>Aurora Van Service Provides free transportation to and from Aurora Medical Center <u>ONLY</u> (8am-5:30pm M-F)</p>	<p>Phone: 920-794-5455 *Serves Manitowoc County Residents</p>
<p>Holy Family Memorial / CR Mobility CareVan Provides transport for HFM patients to/from hospital or medical appointments</p>	<p>Phone: 920-320-2237 *Serves Manitowoc County residents</p>
<p>Companion Care Delivery Provides transport to/from appointments</p>	<p>Phone: 920-973-4165 *Serves Manitowoc County Residents</p>
<p>Kiel Community Senior Club Provides transport to/from Kiel congregate meal site and senior club activities.</p>	<p>Phone: 920-894-7861 *Serves Kiel residents</p>
<p>Brandt Bus Provides city transportation for adults with disabilities to/from</p>	<p>Phone: 920-682-8823 *Serves city of Manitowoc residents</p>

sheltered employment.	
Maritime Cab & Delivery	Phone: 920-686-1300 *Serves Manitowoc County residents
2 Guys Taxi	Phone: 920-374-3308 *Serves Manitowoc County residents
Smitty's Taxi Service	Phone: 920-242-1706 *Serves Manitowoc County residents
Our Town Taxi	Phone: 920-629-7941 920-645-7907 *Serves Manitowoc County residents
Angel Cab Company Provides in/out of county transportation 24-hrs/day, 7 days per week	Phone: 920-559-6767 *Serves Kewaunee residents
Door County Cab	P.O. Box 775 Sturgeon Bay, WI 54235 Phone: 920-818-1124 *Serves Kewaunee County residents
Comfort Travel Provides in and out of county transportation. Can service ambulatory, wheelchair and stretcher riders for non-emergency needs (medical or non-medical). May provide occasional weekend trips.	1029 Sunset Beach Rd. Green Bay, WI 54173 Phone: 920-490-7667 *Serves Kewaunee residents
Door County Green Bay Shuttle Service to/from Green Bay Austin Straubel Airport/Green Bay bus depot	Phone: 920-746-0500
Julie's Country Care Express Will provide services to all ages and those with disabilities with use	N9541 Church Road Casco, WI 54205 Email:

<p>of handicap accessible vehicle. Rides to social outings, grocery shopping & medical appointments. Will drive people to Door and Brown Counties. Evening and weekends available.</p>	<p>happytobejuliedevries@yahoo.com Phone: 920-255-3898 *Serves Kewaunee residents</p>
<p>Kewaunee County Transportation Program Driver Escort, Algoma Bus, & Kewaunee Van programs for those age 55+ or adults w/disabilities</p>	<p>810 Lincoln St. Kewaunee, WI 54216 Phone: 920-388-0626 www.Kewauneeco.org *Serves Kewaunee County residents</p>
<p>NEW Transport Services Can assist individuals from within their home and bring them into the medical facility if needed. Travels to Green Bay, Milwaukee and Madison. (call to check on other cities)</p>	<p>9431 County Rd. D Forestville, WI 54213 Phone: 920-825-7411 *Serves Kewaunee County residents</p>
<p>Yellow Cab of Brown County Provides 24/7 transportation Services for Green Bay trips</p>	<p>Green Bay, WI Phone: 920-435-1111 Fax: 920-435-6285 Email: greenbayyellowcab@att.net *Serves Kewaunee County residents</p>
<p>Wheel Chair Transportation Provides non-emergency wheel chair transportation</p>	<p>1269 Langlade Ave. Green Bay, WI 54304 Phone: 920-494-3333 *Serves Kewaunee county residents</p>
<p>T.R. Trust Car Provides transportation for senior center members within the city of Two Rivers. Must schedule ahead, be 50+ and ambulatory.</p>	<p>Phone: 920-793-5596 *Serves only Two Rivers</p>
<p>Abby Vans</p>	<p>Based in Neilsville, WI 800-236-8438</p>

North Central Care Van	Based in Antigo, WI 715-623-2229
A & J Mobility	877-830-1330 920-632-4882 920-901-4215 www.aaandjmobility.com

Taxi Cabs - Manitowoc County	
Maritime Cab & Delivery	920-686-1300
2 guys Taxi.....	920-374-3308
Smitty's Taxi Service.....	920-242-1706
Our Town Taxi.....	920-629-7941

Veterans Services



Kewaunee County Veterans Service Office

*For individuals residing in Kewaunee County

810 Lincoln Street
Kewaunee, WI 54216
Phone: (920) 388-7198

Women Veterans Call Center

*For individuals residing in any county

Phone: 1-855-829-6636

Manitowoc County Veterans Service Office

*For individuals residing in Manitowoc County

4319 Expo Drive
Manitowoc, WI 54220
Phone: (920) 683-4055

**Out-of-county medical transport to
Milwaukee VA Hospital**

Call ahead to reserve a ride.

Kewaunee County VA Transport: 920-338-1002

Manitowoc County VA Transport: 920-406-0622

Volunteer Programs

The Aging and Disability Resource Center utilizes volunteers for a variety of our programs and services, and maintains a list of outside organizations that are in need of volunteers. Below is a chart of some of the opportunities listed with the ADRC.

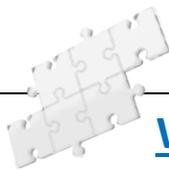
Questions to ask:

- What is the time commitment required?
- Is a background / driver check required?
- Do I need any special kind of insurance, if driving as a volunteer?



Organizations Utilizing Volunteers

Aging and Disability Resource Center of the Lakeshore	Phone: 920-683-4180
Retired & Senior Volunteer Program (RSVP)	Phone: 920-320-8546



Workshops

*Watch for Special events throughout the year
in your local newspaper or advertised on your
local radio station!*

<p>Arthritis Foundation Walk With Ease Program Take control, one step at a time! Six-week program to teach you how to safely make physical activity part of your everyday life.</p>	<p>Phone: 920-320-4600</p>
<p>Arthritis Foundation Exercise Program – Gentle, joint-safe exercises to help relieve stiffness, decrease pain & improve balance.</p>	<p>*For Manitowoc County Locations: 920-320-4600</p> <p>*For Kewaunee County Locations: 920-388-0626</p>
<p>Arthritis/Self-Management Toolkit Take Home Self-Management Toolkit for adults with some form of arthritis. Use for two weeks and then return.</p>	<p>Phone: 920-683-4180</p>
<p>Arthritis Foundation Tai Chi Gentle movements for the mind, body and spirit. Developed for people with arthritis.</p>	<p>Phone: 920-320-4600</p>
<p>Arthritis Foundation Aquatics Program Warm water exercises help control and reduce arthritis pain and improve ability to move.</p>	<p>Phone: 920-320-4600</p>

<p>Living Well With Chronic Conditions</p> <p>Six-week program designed to help those with chronic health conditions build confidence & manage their health/maintain active and fulfilling lives.</p>	<p>Phone: 920-683-4180</p>
<p>Powerful Tools for Caregivers</p> <p>Six-week educational program to help family caregiver reduce stress, improve self-confidence, better communicate feelings, balance life, increase ability to make tough decisions and locate helpful resources.</p>	<p>Phone: 1-920-683-4180</p> <p>Toll Free: 1-877-416-7083</p> <p>Website: www.ADRCoftheLakeshore.com</p> 
<p>Savvy Caregiver</p> <p>Six-week workshop for family caregivers of individuals with early to mid-stage Alzheimer's Disease</p>	<p>Toll Free: 1-800-272-3900</p> <p>Website: www.alz.org/sewi</p>
<p>Stepping-On</p> <p>Seven-week workshop for individuals who have balance difficulties, have had a fall, or have a fear of falling. Stepping On will give you the tools you need to stay active, independent and safe.</p>	<p>Phone: 1-920-683-4180</p> <p>Toll Free: 1-877-416-7083</p> <p>Website: www.ADRCoftheLakeshore.com</p>

<p>Healthy Living with Diabetes</p> <p>This is an evidence-based workshop for people who have diabetes. Developed at Stanford University, the Healthy Living with Diabetes workshop meets for 2 ½ hours a week for six weeks. Classes are highly participative, where mutual support and success build participants' confidence in their ability to manage their health condition and maintain active and fulfilling lives.</p>	<p>810 Lincoln St. Kewaunee, WI 54216 920-388-0626</p>
<p>Strong Bones</p> <p>The Strong Bones Program is an exercise program for men and women. Each class includes progressive weight training, flexibility, and balance activities. Important* those over age 70 will be given a form that your doctor must sign stating you are able to participate. Classes are twice a week for an 8-10 week period.</p>	<p>920-388-0626 Toll Free: 1-877-416-7083</p>
<p>Home Instead Senior Care</p> <p>Caregiving Education</p>	<p>901 Anderson Dr. Green Bay, WI 54304 920-965-1600 (Green Bay</p>

	<p>area) 920-743-9370 (Sturgeon Bay area) Chris Moylan www.homeinstead.com Email: chris.moylan@homeinstead.com</p>
<p>Gentle Plus Exercise Class</p> <p>Arthritis friendly exercises. Classes offered at various times and sites. Watch for information in the local paper and The Senior Scene for dates.</p>	<p>Diane Dorner 920-609-2765</p>

2-1-1 Information Call Center

(Serving Brown, Door and Kewaunee Counties)

Get Connected. Get Answers...For Non-Emergency Help!

2-1-1 is an easy to remember number that connects individuals and families seeking services or volunteer opportunities and the appropriate community-based organizations and government agencies.

2-1-1 makes it possible for people to navigate the complex and ever-growing maze of the more than 2,200 health and human services resources through three different options:

- 2-1-1 Call Center
- 2-1-1 PLUS site (a physical place to access 2-1-1 by phone or internet), available throughout Brown, Door and Kewaunee Counties.
- Website

Needing more information on the programs and services available in the community?

Phone: 2-1-1

Toll Free Number: 877-200-4956

Website: www.get211.org

Abuse Prevention

If you suspect that you or someone you know is the victim of emotional, physical, sexual abuse, neglect, and/or financial exploitation, please call the ADRC office at 1-877-416-7083 for confidential reporting and resource information. Additional assistance, including advocacy, shelter, and support group information may be obtained by contacting:

**Manitowoc County Human Services Department
Adult Protective Services Unit (APS)**

General Phone: 920-683-4230

After Hours Crisis Line: 1-888-552-6642

**Manitowoc County Domestic Violence Center (DVC)
& Sexual Assault Resource Center (SARC)**

24 Hour Crisis Line: 920-684-5770

Business Office Phone:

920-684-4661

**Elder Financial Empowerment Project – Coalition of
WI Aging Groups (CWAG):**

The Education and Enforcement against Elder Financial Empowerment Project (based in Madison) provides information, advocacy, referral and legal assistance to senior victims of financial abuse.

Toll-free: 1-800-488-2596 ext. 328

Madison: (608) 224-0606

U.S. National Domestic Violence Hotline:

Phone: 800-799-SAFE (7233)

TTY: 800-787-3224

Adult Day Services

Adult Day Service Centers provide supervised and structured programming that includes a variety of health, social, and support services in a protective setting during daytime hours. This is a community-based service model designed to meet the individual needs of people with cognitive and/or functional impairments, including Alzheimer's or related dementias.

Questions to ask:

- What days and hours is the center in operation?
- Is transportation provided?
- What is the cost?
- What type of activities and services are provided?
- What medical conditions/disabilities are accepted?
- Can trial visits be arranged?

Manitowoc County Adult Day Service Providers:

***N.E.W. Curative – Generations Elder Day Services
(920) 682-9500**

***Holiday House of Manitowoc County (920) 682-4663
*Better Beginnings (920) 683-3422**

***CP Center – TR site (920) 337-1121 ext. 1207
*TLC Pathways Unlimited (920) 457-0826**



Education & Technology

Many colleges, technical schools, and agencies have recognized the desire for diverse groups of seniors and adults with disabilities to continue learning. Specialized education opportunities for individuals residing in Manitowoc county are listed below.

UW Extension / Manitowoc:

(920) 683-4168

Website: www.manitowoc.uwex.edu

UW – Manitowoc:

(920) 683-4700

Silver Lake College of the Holy Family (Manitowoc):

(920) 684-6691

Lakeshore Technical College (LTC-Cleveland Campus):

(920) 693-1000

Lakeshore Technical College (LTC- Manitowoc Campus):

(920) 683-2846

Defensive Driving Program Classes – AARP:

Manitowoc (920) 683-4508

Many libraries now offer public use computers, accessible to those individuals who have a library card, where internet access is free.

County Job Center offices may also offer free internet and computer services for those

seeking employment, volunteer opportunities, or information on educational opportunities. Most also offer classes/workshops designed to meet the needs of job seekers.

Check with your local library and job center office to inquire about their business hours, education offerings, and technology services!



Employment

For individuals interested in obtaining employment and need assistance finding opportunities or support on the job, contact the agencies listed below for a variety of options.

Manitowoc County Job Center

Phone: 920-683-2888

www.manitowocjobcenter.org

Holiday House of Manitowoc County

Phone: 920-682-4663

www.holidayhouse.org

N.E.W. Curative Rehabilitation Inc.- Senior Aide Program

Senior Aides is an employment and training program created to assist the older worker to return to the workforce. Must be 55 years old or older. Must meet federal income eligibility guidelines.

2900 Curry Lane

P.O. Box 8027

Green Bay, WI 54308-8027

Phone: 1-920-468-1161

1-920-593-3590 (TTY)

Toll Free: 1-800-636-1161

Email: dbuckley@newcurative.org

Website: www.newcurative.org

Options for Independent Living – Work Incentive Benefit Specialist

555 Country Club Road

Green Bay, WI 54313

Phone: 920-490-0500

1-888-465-1515
920-490-0600 (TTY)
920-490-0700 (Fax)
www.optionsil.com

**State of Wisconsin – Division of Vocational Rehabilitation
(DVR)**

Phone: 1-800-228-2637
Manitowoc Job Center
3733 Dewey St.
Manitowoc, WI 54220
920-683-4585
1-866-764-6737 (TTY)
1-888-387-0408
920-683-4676 (Fax)
www.dwd.wisconsin.gov/dvr/

WI Senior Employment Program (WISE)
www.dhs.wisconsin.gov/wise/employment.htm
Phone: 920-720-5600

Financial Assistance Programs

The following agencies offer information regarding financial assistance and programs for those with limited incomes. Assistance may be related to public benefits, tax preparation services, or home/property repair to name a few things. Organizations should be contacted with questions specific to programs, available resources, eligibility guidelines, and application information.

ADRC of the Lakeshore

Access to Long-Term Care programs, Medicare Part D Plan enrollment, Senior Care, Homestead Tax Credit completion, Medicare Savings Plans, etc.

Phone: 920-683-4180

Toll Free: 1-877-416-7083

United Way

(920)682-8888

www.unitedwaymanitowocounty.org

Movin' Out

Housing/loan counseling for individuals with disabilities

Phone: 1-877-861-6746 Ext.7

www.movin-out.org

East Central Income Maintenance Partnership

Will provide enrollment services and manage benefits for:
FoodShare, Medical Assistance, Badger Care, etc.

Call Center Phone:

1-888-256-4563

www.access.wisconsin.gov

Social Security Administration
SSI and SSDI programs
1603 Mirro Dr.
Manitowoc, WI 54220
Phone: 1-877-409-8430
1-800-325-0778 (TTY)
National Number: 1-800-772-1213
www.ssa.gov

Income Tax by AARP and Homestead Tax Credit volunteer assistance
Phone: 920-683-4180

*Offered at the Manitowoc and TR Senior Centers

WisPACT
Manages & administers Special Needs Trusts for individuals with disabilities
Phone: 608-268-6006
www.wispact.org
E-mail: info@wispact.org
*Serves WI residents

Medigap Helpline
Medicare Part D and Prescription Drug Helpline
Phone:
1-800-242-1060

Phone:
1-855-677-2783

SeniorCare Prescription Drug Program
Phone: 1-800-657-2038

Partners for Community Development
Home Buyers, Home Rehab & Weatherization
Phone: 920-459-2780
Toll Free: 1-800-584-8172

Website: www.partners4cd.com

**United States Department of Agriculture & Rural
Development**

Home Buyers, Home Repairs – RURAL
Fond du Lac office
Manitowoc County Residents Phone: 920-
907-2976 ext. 4

Website: www.rurdev.usda.gov/wi

Salvation Army

Rent, utilities, clothing, furniture
Phone:

*Manitowoc 920-684-7117

WisLoan

Low interest loans for assistive technology

Phone: 920-490-0500

www.optionsil.com

**Horizon Management
(Section 8 Housing Choice Voucher Program)**

Rental Assistance
Phone: 1-800-944-4866

American Red Cross

Northeast WI Chapter

2131 Deckner Ave.

Green Bay, WI 54302

Phone: 800-448-3543

*Manitowoc 920-684-6601

www.redcross.org/wisconsin

Nurses House, Inc.

Financial awards for living expenses for RN's facing financial hardship

Phone: 518-456-7858

www.pages.nurseshouse.org

Lakeshore CAP

The emergency Housing Program provides assistance to households facing eminent danger of homelessness. Program applicants are screened for eligibility. Advisory information, community resource, referral and/or financial assistance are provided to those with verifiable emergencies.

Phone:

(920)682-3737

(920)323-9526

www.lakeshorecap.org

Property Tax Deferral Loan Program (WHEDA)

Applicants age 65+ may borrow up to \$3,525 per year that they qualify for the program.

P.O. Box 1728

Madison, WI 53701

Phone: 1-800-755-7835

Wisconsin Weatherization Assistance Program (WAP)

Provides energy conservation services in eligible households to help reduce home energy costs. Work performed often includes insulation, sealing air leaks, installation of energy-saving products, and repair or replacement of inefficient furnaces or other appliances.

You can obtain information on eligibility, program services and where to apply by calling Wisconsin's Division of Energy Services.

Manitowoc County
3733 Dewey St.
Manitowoc, WI 54220
920-683-2888
Phone: 1-866-432-8947

<http://homeenergyplus.wi.gov/>

Safelink Wireless

This program enables qualifying customers to receive a free cellular phone and free minutes. There are no bills or contracts, ever. You qualify for service if you already participate in BadgerCare, Food Stamps, Energy Assistance Program, Medical Assistance, SSI, WI Homestead Tax Credit or Wisconsin Works Program. You also can qualify if your income is at or below 135% of the Federal Poverty Guidelines.

1-800-977-3768
www.safelinkwireless.com

Home Safety Modifications

Some programs may be available to assist with home repair and weatherization for households with low incomes.

- Partners for Community Development 920-459-2780
- USDA Rural Development
Home Improvement
Loans & Grants 504 program 920-683-5119
- Two Rivers Economic
Development 920-793-5564
- Wisconsin Public Service 800-450-7260
- Rebuilding Together 920-683-4180

Financial Management Services

Financial Management services are available to provide individuals with various forms of assistance to ensure economic security. Types of assistance include: budget counseling, bill paying, check writing, and representative payee services. There are a variety of providers able to assist individuals with financial management service needs located in both Manitowoc and Kewaunee counties.

Budgeting Assistance and Check Writing Services:

Catholic Charities Budgeting Program

Manitowoc Office

206 N. 8th St.

Manitowoc, WI 54220

920-684-6651

www.gbdioc.org

Budgeting assistance, bill paying & consumer credit counseling services, financial counseling, budgeting, debt management, representative payee program, and bankruptcy counseling. Serves Manitowoc and Kewaunee County residents, and most services offered are FREE (debt management services has a 1-time \$25.00 fee and \$10.00 monthly service charge).

FI\$C Consumer Credit Counseling Service

57 N. 12th Ave.

Sturgeon Bay, WI 54235

1-800-366-8161

920-743-1862

920-743-1892

www.fisc-cccs.org

Budgeting assistance serving Manitowoc and Kewaunee County residents.

Personal Assistant Services

(920) 682-2434

In-home financial advocacy services for elderly and disabled adults and their families (bill paying and financial management, and coordinating healthcare/housekeeping services) residing in Manitowoc County.

Helpful Tip: Most banks will offer bill paying and statement balancing services for their customers (check with your financial institution, fees may apply).

Funeral Services

End-of-life issues and plans are important for families to discuss before an emergency or health crisis occurs. Planning early helps relieve family members of extra burdens during their time of grief.

Types of Funerals:

✓ **Traditional Funeral:**

Visitation, service, entombed or interred remains

✓ **Modified Traditional Funeral:**

Abbreviated aspects of a funeral according to personal, family, cultural preferences

✓ **Direct Disposition:**

No visitation or funeral services are held with the body present. A memorial service can be held instead.

Questions to ask:

- Can we choose to pre-plan funeral arrangements?
- Why is pre-arranging and pre-paying important?
- Will money in the burial trust be counted as an asset?
- What is needed to set up a burial trust?

Manitowoc County Funeral Homes

Christianson & Deja Funeral Home

Valders

Phone: 920-775-4433

cd@pfefferfuneralhome.com

Deja & Martin Funeral Chapel

Two Rivers

Phone: 920-793-1756

dejamartin@lakefield.net

Harrigan Parkside Funeral Home & Gathering Center - Crematory & Chapel

Manitowoc

Phone: 920-682-0346

info@harriganparsidefuneralhome.com

Jens Family Funeral Home & Crematory

Manitowoc

Phone: 920-682-1568

www.jensreinboldandpfeffer.com

Klein & Stangel

Two Rivers

Phone: 920-793-1396

ks@kleinandstangel.com

Lambert-Eckert Funeral Home

Mishicot

Phone: 920-755-2212

lamberteckertfh@lakehold.net

Pfeffer Funeral Home

Manitowoc

Phone: 920-684-4642

pfeffer@pfefferfuneralhome.com

Reinbold & Pfeffer Family Funeral Home

Manitowoc and Kellnersville locations

Phone:

*Manitowoc (920)-682-0118

*Kellnersville (920)-732-3535

www.jensreinboldandpfeffer.com

**Wieting Family
Funeral Home**

Kiel and Reedsville locations

Phone:

*Kiel (920)-894-4943

*Reedsville (920)-754-4088

www.wietingfuneralhome.com

Stoltenberg Funeral Chapel

Cleveland

Phone: 920-693-8741

sto1oberg@tds.net

Crematory Services

Cremation Society of Wisconsin

Works with individuals from all over the state to help with cremation needs.

535 South Hillcrest Pkwy

Altoona, WI 54720

Phone: 715-834-6411

Toll Free: 888-317-2794

www.cremationsociety-wi.com

Harrigan Parkside Funeral & Crematory

Funeral, crematory, and luncheon services on site.

612 N. Water St.

Manitowoc, WI 54220

920-682-0346

www.harriganparksidafh.com

Jen's Family Funeral Home & Crematory

1122 S. 8th St.

Manitowoc, WI 54220

920-682-1568

www.funeralhomesguide.com

Funeral Services may be provided at a mausoleum or cemetery; however the final disposition of the body must be completed by a Licensed Funeral Director in a Licensed funeral home.

Home Health Services – Skilled Care

Medical home health agencies provide services that include skilled nursing, physical/speech/occupational therapy, wound care, and IV management. A medical home health agency is licensed and required to meet State of Wisconsin standards.

Medicare and/or Medicaid Programs, or private insurance, *may* reimburse medical home health agency costs, verify this prior to scheduling services.

Questions to ask:

- Does a nurse come at scheduled times?
- Are the services required covered by Medicare or Medicaid?
- Can the agency provide 24-hour coverage?
- What types of service does the agency provide?
- Does the agency complete background checks on all employees?
- ***Call the ADRC at (920) 683-4180 or visit our website for a current list of providers.***

www.ADRCofttheLakeshore.com

Home Health Providers

HomeCare Health Services & Hospice

1004 Washington St.
Manitowoc, WI 54220
920-684-7155
888-677-3424

www.homecarehealth.org

Home Medical Equipment



Home or durable medical equipment items allow and encourage individuals to complete activities of daily living that their illness or condition may not allow them to complete without assistance. Equipment can include, but is not limited to, canes, crutches, walkers, wheelchairs, bed tables, hospital beds, patient lifts, hearing aids, braces, prosthetics, commodes, oxygen and other respiratory aids. This equipment can be purchased, rented, or may be covered by insurance, including Medicare and/or Medical Assistance.

Questions to ask:

- Does the provider accept assignment of Medicare and Medical Assistance?
- Does the provider do repairs on-site or does the equipment need to be sent away?
- If the equipment breaks down after-hours or on the weekend, is the provider able to provide repairs or replacement equipment?

**Options for Independent Living, Inc. & WisTech (WI
Assistive Technology Program)**

555 Country Club Rd.
Green Bay, WI 54307
Phone: 920-490-0500
Toll Free: 1-888-465-1515
Fax: 920-490-0700
TTY: 920-490-0600
Website: www.optionsil.com

Holy Family Memorial Pharmacy

Manitowoc
Phone: 920-320-4400
www.hfmhealth.org

Manitowoc Pharmacy

Phone: 920-684-6789

WI Council of the Blind

Madison
Phone: 1-800-783-5213

**WI Telecommunications Equipment Purchase Program
(TEPP)**

Madison
Voice #: 608-231-3305
TTY: 608-267-1479
1-800-251-5345
<https://tepp.wipfli.com>
pscsecs@psc.state.wi.us

Simply Home

Home safety alerts
Phone: 1-877-684-3581
www.simply-home.com

Additional resources may be available through the State of WI Department of Health Services:

- ✓ **Office for the Blind and Visually Impaired -
Rehabilitation Specialist for the Blind
Phone: 920-448-5086 or 920-448-5234**

- ✓ **Office of the Deaf & Hard of Hearing
Phone: 920-659-7317
TTY: 1-888-241-9430**

Loan Closets

Loan closets retain rented DME that requires a deposit upon time of pick-up. Available equipment may include: shower chairs, walkers, commodes, wheel chairs, canes, crutches, toilet risers, toilet grab bars, transfer chairs and benches. The deposit is refunded to you at the time the equipment is returned - if in good (re-useable) condition. Loan closet items may be utilized for up to three months, and then you would be notified to return the item(s) or your deposit will be forfeited.

Manitowoc County Loan Closets

Two Rivers Fire Dept.

Phone: 920-793-5521

Lions Club/ADRC Lending Closet

Phone: 920-683-4180

Options for Independent Living

Phone: 920-490-0500

Veterans Equipment Closet

Phone: 920-683-4055

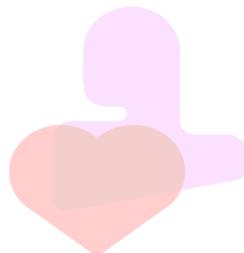
Hospice & Palliative Care

Hospice provides services to someone who is diagnosed with a terminal illness, has a limited life expectancy, and is no longer seeking aggressive treatment. Hospice provides a variety of services focusing on *quality* of life including, but not limited to, skilled nursing care, care management, medications, home health aide services, in-home respite, inpatient respite, durable medical equipment and bereavement counseling.

Palliative Care provides services to those who have a serious, chronic or life limiting illness. Services focus on *quality* of life, including symptom management, and can begin at any stage of the illness.

Questions to ask:

- How are the caregivers supervised?
- What will my insurance pay for?
- What types of services does the agency provide?
- Will a nurse come every day?
- What if I change my mind and I want treatment?
- What kind of help will my family receive?



Aurora at Home

Phone: 1-877-268-9138

Website: www.aurorahealthcare.org

HomeCare Health Services & Hospice

Serves Manitowoc County
1004 Washington St.
Manitowoc, WI 54220

Phone: 920-684-7155
888-677-3424

Website: www.homecarehealth.org

EMERGENCY: Call 911

Manitowoc County After Hours Crisis Line:

(920) 323-2448

Kewaunee County After Hours Crisis Line:

(920) 388-3100

Poison Control Center: 1-800-222-1222

Local Police:

Local Fire:

Local Ambulance:

Doctor:

Clinic:

Hospital:

Minister/Church:
