

CHAPTER 18

EMERGENCY TELEPHONE SERVICE

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18.01 Title.

This ordinance may be cited as the Emergency Telephone Service Ordinance.

18.02 Authority.

This ordinance is enacted under the authority of Wis. Stat. § 146.70.

18.03 Purpose.

This ordinance is enacted for the purpose of creating an emergency telephone system which can be accessed from any telephone located in the County of Manitowoc by dialing the numbers 911.

18.04 Administration.

This ordinance shall be administered by the Administrator of the Joint Dispatch Center acting under the direction of the Coordinator of the Division of Emergency Services.

18.05 Definitions.

In this chapter:

- (1) “Automatic location identification” has the meaning set forth In Wis. Stat. § 146.70(1)(a).
- (2) “Automatic number identification” has the meaning set forth in Wis. Stat. § 146.70(1)(b).
- (3) “Cutover” shall mean the date on which the E911 emergency telephone system is activated by the service provider.
- (4) “E911 emergency telephone system” or “the system” shall mean a sophisticated system as defined in Wis. Stat. § 146.70(1)(i).
- (5) “PSC” shall mean the Public Service Commission of Wisconsin.
- (6) “Public safety answering point” (PSAP) has the meaning set forth in Wis. Stat. § 146.70(1)(gm), and in this ordinance refers to the Public Safety Answering Point operated by Manitowoc County.
- (7) “Selective routing” shall mean a 911 telephone feature which allows 911 telephone calls originating from within a particular telephone office exchange area to be answered at any number of different predetermined PSAPs.
- (8) “Service supplier” shall mean the telecommunications utility which directly contracts with Manitowoc County to provide the E911 emergency telephone system to residents of Manitowoc County and residents of that portion of the City of Kiel located in Calumet County. The service supplier may have a contractual relationship with other telecommunications utilities serving Manitowoc County's emergency telephone system area and, to the extent permitted by law, such other telecommunications utilities are included within the term service supplier as used herein.
- (9) Telecommunications utility has the meaning-set forth in Wis. Stat. § 196.01(10).

18.06 Construction of Chapter.

This chapter shall be construed to be consistent with Wis. Stat. § 146.70, and acts amendatory thereto. In the event of any conflict of any part of this ordinance with said section of state statutes, the remainder of this ordinance shall not be affected thereby and to the extent all sections of this ordinance are declared to be severable.

18.07 Plan of Operation.

There is hereby created in the County of Manitowoc an E911 emergency telephone system with a single Public Safety Answering Point located in the communications center of the Manitowoc County jail facility. The system shall be partially funded through a surcharge the telephone bills of the users of said system as permitted by Wis. Stat. § 146.70(3). The service supplier shall provide the essential components of such a system, including, arrangements with other telecommunications utilities to allow the system to be functional throughout Manitowoc County and in that portion of the City of Kiel located in Calumet County.

18.08 Emergency Network and Universal Number Service; Installation of Equipment.

The service supplier shall install and maintain an E911 emergency telephone system and provide a universal central office number (911) for the use of the County's public safety answering point engaged in assisting local governments within the E911 emergency telephone system area in protecting the safety and property of the general public. The system shall operate so that, when the number 911 is dialed it will provide the 911 system features described in MCC § 18.11 hereof to all access lines served by PSJS of Manitowoc County.

18.09 Provision of Emergency Network and Universal Number Service; 24 Hour a Day Availability.

The features offered under the E911 system will be available twenty-four (24) hours a day, seven (7) days a week.

18.10 Application of Tariff.

The service supplier's provision of the services contemplated herein shall be governed by its tariff.

18.11 Network Features.

The E911 system shall have the following features: Automatic Location Identification (ALI), Automatic Number Location (ANL), and Selective Routing.

18.12 Network Configuration.

The telephone exchange areas set forth in MCC § 18.17 hereof shall be included in the Manitowoc County E911 system on the initial service date set by the contract between Manitowoc County and the service supplier.

18.13 System Costs Assessed Against Users.

The service supplier shall bill its customers within the Manitowoc County E911 emergency telephone system area in amounts sufficient to recover its nonrecurring and recurring charges, as provided in Wis. Stat. § 146.70(3), and in the manner allowed by PSC rules, regulations, and tariffs.

18.14 User Rates Subject to Change.

The service supplier shall review access line accounts 60 days before cutover and annually thereafter. This count shall be provided to the County. The access line count shall be used as the basis for adjusting the monthly user rate. The service supplier shall timely notify the County, in writing, whenever any change is pending to its tariff, whether initiated by the service supplier, the PSC or any other person.

18.15 Liability, Service Supplier's Services Limited.

In furnishing the use of its facilities to enable the county and its personnel to respond to such calls when received by such personnel on the County's premises, the service supplier is not required to answer or forward E911 calls.

18.16 Liability, Liability of Service Supplier to Third Parties.

This ordinance is not intended to, nor shall it be construed to create, amend, abridge, modify, or in any other way affect any obligation or liability of the service supplier, by way of civil action or otherwise, to third parties, including members of the public, for injuries, death or loss to persons or property resulting from its acts or omissions or for its suppliers' acts or omissions under this ordinance.

18.17 Exchange Areas Covered by E911 Operational Plan.

The E911 system established hereby shall be provided to all Manitowoc County residents and all residents of that portion of the City of Kiel lying in Calumet County, in the following telephone exchanges or parts thereof, in the following "S/R" stands for selective routing as hereinbefore defined:

Exchange	Prefixes (920)	Circuits	Company
Manitowoc	682, 683, 684, 686	3	SBC
Two Rivers	793,794	2	Verizon
Mishicot	755	2	Verizon

Whitelaw	732	2	Verizon
Reedsville	754	2	Verizon
Kiel	894	2	Verizon
Valders	775	2	TDS Telecom
Collins	772	2	TDS Telecom
St. Nazianz	773	2	TDS Telecom
Newton	726	2	Lakefield Tel. Co.
Newtonburg	758	2	Lakefield Tel. Co.
Cleveland	693	2	TDS Telecom
Tisch Mills Co.	776	2	Stockbridge Tel.

Selective Routings

Denmark	863 S/R from Brown	Verizon
Wayside	863 S/R from Brown	Wayside Tel. Co.
New Holstein	898 S/R from Calumet	Verizon
Hilbert	853 S/R from Calumet	Verizon
Brillion	756 S/R from Calumet	Verizon

18.18 User charges.

The service supplier is hereby authorized to assess the following charges against telephone lines located in the Manitowoc County E911 emergency telephone system area:

- (1) Total nonrecurring and recurring charges as authorized by the PSC shall be recovered by the service supplier at a rate not to exceed one dollar (\$1.00) per month per telephone line for the first thirty-six (36) months of operation.
- (2) Recurring charges. Recurring charges as authorized by the PSC shall be recovered by the service supplier at a rate not to exceed forty cents (40¢) per month per telephone line or at such other rate as may be authorized from time to time by the PSC after the first thirty-six (36) months of operation.

HISTORY

01/17/1995: Created by Ord. No. 94/95-125 effective January 27, 1995.

03/06/2017: Typographical corrections made to Table of Contents.

10/12/2004: Secs. 18.04 and 18.17 amended by Ord. No. 2004/2005-88 effective October 21, 2004.